CLEVELAND STATE COMMUNITY COLLEGE
2019-2020 SERS GRANT

Counseling & Career Services Department
Peer Mentoring Program
40 New-Students

- 31 Adult students
- 9 African-American students
- 3 Individuals with disabilities
- 12 Hispanic students
- 4 Veteran students
Mentor profiles created

Participants chose mentor based on information in profile

Weekly outreach (via text, phone call, email, social media)

Monthly face-to-face (with lunch)
Google Forms for Program applications

Google Sheets for logging weekly contacts

Monthly check-in with mentors via program director or coordinators
Stipends & Incentives

- Mentors: monthly stipends
- Mentees: Bookstore gift card
- Both: Money for lunch during monthly face-to-face meetings
95% said the program helped them feel more connected to campus
91% said having a mentor helped them transition to the college environment
95% said it helped make them aware of college resources
91% said it helped them understand that they can overcome obstacles if they don’t give up
94% of the mentors said it helped them enhance their leadership skills.

“I felt less alone”
“Halfway through the semester I almost gave up due to hardships but my mentor kept encouraging me so I pushed through till the end”
Eight mentees stopped responding to mentors early in the semester.

Of the 32 that maintained contact with their mentor, 88% returned for Spring semester.

- Adults: 63%
- Veterans: 50%
- With Disabilities: 67%
- African-American: 50%
- Hispanic: 100%
Students didn’t always choose mentor based on our student categories (for example, the veteran students didn’t choose the veteran mentors)

Meeting face-to-face wasn’t always possible (adults’ schedules sometimes didn’t work out: day versus evening students, on campus versus off campus)
Plans for the Future

- Maintaining a mentoring culture:
  - Student Life/Orientation
  - Student Success Center/Advising

- Our department:
  - Continuing the program with reduced incentives
Questions?

Contact:
Mark Wilson
Cleveland State Community College
Counseling & Career Services Director
(423) 478-6217
mwilson@clevelandstatecc.edu