



SAILS Frequently Asked Questions Related to COVID-19

September 3, 2020

WORKING IN THE COURSE

Q: What if my student does not have the technology at home to get into the course to work?

A: We understand that many students may not have devices or internet connectivity to access the course. SAILS does not have the technology to deploy to students, but we are hopeful that school systems are working on processes to help students in this area of need.

Q: What if my student does not remember how to get to the SAILS course?

A: The URL for the SAILS course is: <https://sailstn-mlpui.openclass.com/>

Q: What if my student does not remember his or her login information?

A: Contact your SAILS Teacher. Teachers have access to student usernames and passwords.

Q: What if my student does not have access to a calculator to do the assignments?

A: There is a basic calculator included in the course. If your student prefers a scientific calculator, there are some free versions available online. The types available and the links to them change periodically, so please search for the type your student prefers.

Q: What if students working remotely run out of attempts on a quiz or get to a test and cannot proceed?

A: Students should contact their SAILS teacher and ask for more attempts to be granted.

Q: What if my student gets stuck and needs help with the math content?

A: There are multiple helps embedded in the course. Students have access to videos of a teacher explaining the content for the assignment. They also have access to Question Helps in the homework assignments for each problem. These helps explain how to solve the problem step-by-step. Additionally, their SAILS teacher is available to help them.

Q: Can teachers print SAILS assignments for students without technology/internet access?

A: If the school system allows, teachers may print any assignment in SAILS, except for the tests. **Tests must not be printed.** If your system decides to provide hard-copy material to SAILS students, the teacher must grade those assignments and provide feedback to students until they reach the 90% required for homework or the 75% required for quizzes and reviews. Once those scores have been reached, teachers must provide final assignment grades to your Field Coordinator, who will have to enter the grades into our online system. (Teachers can contact the Field Coordinator for directions on printing assignments.)

TESTING

Q: Can teachers proctor student tests remotely?

A: SAILS is allowing remote proctoring for Module 1-6 Tests. However, high schools are not required to offer this option. Each high school will evaluate the remote proctoring requirements to determine if this is a possibility for their students. Students should contact their SAILS teacher to discuss this option.

Teachers: If you need a copy of the remote proctoring guidelines, which include how to obtain approval of your remote proctoring process, please contact your SAILS field coordinator.

REGISTERING FOR COLLEGE MATH

Q: How will my college know that I am a SAILS Completer?

A: Please refer to our SAILS College Acceptance List on our website to verify if your college accepts SAILS currently. Colleges can verify your SAILS completion status, but it is not automatic. You **MUST** advocate for yourself and tell your advisor that you are a SAILS completer. Often, they will ask, but that is not guaranteed. It is important that you let them know you are a SAILS completer. If they advise you to register for co-requisite math, learning support math, remedial math, or developmental math, you need to explain that you should not have to take that class because you completed SAILS Math. If after advocating for yourself, you still need help with this, please contact SAILS at 615-365-1518 or at sails@tbr.edu.

IDENTIFYING SAILS STUDENTS FOR 2020-2021

Q: How will high schools identify SAILS students for 2020-21 since many students will not have an ACT score?

A: Understanding that high schools have a variety of measures to use as guidance for SAILS placement and not all high schools have the same measures, we are asking that you follow the guidelines below:

1. If a student has taken the ACT in their junior year (2019-20), we ask that you follow the normal guidelines that if the student scored less than 19 on the Math portion, they are eligible for SAILS. As in the past, Field Coordinators will ask for the ACT scores that you have for SAILS students as part of registration in the fall of 2020.
2. If a student has not taken the ACT in their junior year (2019-20), we ask that you use existing student information as guidance for placement into SAILS. This could be a pre-ACT Math score; grades in Algebra I, Geometry, and Algebra II; EOC scores in Algebra I, Geometry, and Algebra II; or other measures, including teacher recommendation, that indicate the student would benefit from taking SAILS math to eliminate the potential need for college remediation. (updated: 4/7/20)