As a team, we work collaboratively with your staff to:

**Consult.** The process begins with our team listening to your specific workforce training needs. As part of the process, we analyze all aspects of the problems/issues you and your employees face — what needs to be taught, who is the audience, and how online instruction will achieve desired results.

**Design.** Methods, media, user-friendly course materials and assessments are designed that will be most effective in meeting established learning objectives.

**Implement.** A training plan of action is implemented for delivery on our learning management system — a user-friendly platform that provides powerful tools for students, facilitators, staff and administrators to thrive and succeed in creating the best educational experience possible.

**Evaluate.** Learner performance is evaluated during the course and at the end of the course to determine if results achieved meet overall learning objectives.

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**TBR CENTER FOR WORKFORCE SOLUTIONS**

Solutions to Building and Maintaining a Skilled Workforce

With unemployment rates declining to record lows, the pressure is rising for employers to find skilled, qualified workers who can deliver results, including improved operational efficiencies, increased productivity, sustained profitability, satisfied customers and continued growth.

The TBR Center for Workforce Solutions, an initiative of the College System of Tennessee, is uniquely positioned to provide your company or organization with full-service, online, results-driven workforce development solutions. We draw upon the subject matter expertise and resources available from our 40 Tennessee community and technical colleges, as well as other academic partners and organizations.

The TBR Center for Workforce Solutions has more than 500 workforce development courses available fully online as self-paced, off-the-shelf or customized options. The courses provide knowledge and skills in high-demand subject areas, support passing certification exams, and serve as continuing education units for those attempting recertification.

**OUR ONLINE OFFERINGS**

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**OUR COMPREHENSIVE TEAM APPROACH**

We take a systematic approach to online training development and delivery. Our instructional design team has advanced degrees in innovative teaching and learning techniques and decades of experience in online learning best practices. The instructional design team works closely with subject matter experts to execute a course design plan that delivers meaningful and effective instruction.

Facilitators are subject matter experts who know their field and are trained to maximize the features of the learning management system. They are adept and comfortable working in an online environment providing feedback, delivering tutorials and prepping students for third-party certification exams.

**AREAS OF EXPERTISE**

Since 2001, the TBR - The College System of Tennessee has been offering high-quality, affordable, student-centered learning opportunities. The System has been recognized by the IMS Global Learning Consortium as a worldwide Top Three Learning Impact Award recipient and a Top 15 Best Online Nursing Degree Program.

**ONLINE IS OUR CORE COMPETENCY**

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**Evaluate.** Learner performance is evaluated during the course and at the end of the course to determine if results achieved meet overall learning objectives.
A TURN-KEY APPROACH FOR EMPLOYERS

We offer a turn-key approach to support your training and credentialing needs from start to finish. Systems and mechanisms are in place to handle purchase transactions, billing arrangements, student registration, course delivery, course maintenance, facilitator training and student tracking and completion — all from a single source.

If you have a small group in need of specialized training, the self-paced delivery model eliminates the possibility of course cancellations due to insufficient enrollments or lack of subject matter expertise.

You can also complement courses you’re already teaching by adding a self-paced option to your current delivery mix. The online course component can be delivered to employees locally or globally to standardize training objectives and outcomes across your locations and departments.

A LEARNER-CENTERED APPROACH FOR EMPLOYEES

On-demand learning makes self-paced delivery a perfect choice for busy, time-constrained professionals whose schedules won’t accommodate live, on-site training. Employees can log in from work, home or while traveling. A computer and an internet connection is all that’s needed.

We offer open enrollment, which means employees can start immediately or at an agreed-upon time that’s convenient for all. Employees complete their courses of study within a timeframe specified by their employer. If more flexibility is needed, course access can be given for up to one year.

During their studies, employees have access to 24/7 technical support, an online bookstore, tutoring services, mentoring, exam test prep and more.

Upon completion, employees are awarded a certificate and receive a handy checklist for obtaining third party certification.

TAKE THE NEXT STEP
Learn more about self-paced online options for building and maintaining your workforce.

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