

**REQUEST FOR QUOTATION (RFQ) 18-0011**

**Web Hosting for Tennessee Board of Regents (TBR) System**

**Specifications**

On each of the required specifications, Bidder shall check yes or no, indicating whether they do or do not meet the specification and then provide a brief description of how Bidder meets the specification.

1. Version control support, use Git for code management

Yes NO

 

Brief Description:

1. Intuitive dashboard or interface for site management

Yes NO

 

Brief Description:

1. Support for DEV > TEST > LIVE > environment and workflow for each site

Yes NO

 

Brief Description:

1. Support for cloud sandboxes

Yes NO

 

Brief Description:

1. Support for custom up streams and multiple CMSs (Drupal, WordPress)

Yes NO

 

Brief Description:

1. Support migration of code, files, and database between all environments including local

Yes NO

 

Brief Description:

1. Scale environment to be able to respond to unexpected traffic bursts.

Yes NO

 

Brief Description:

1. Provide caching resources on all layers for speed and optimization of all sites

Yes NO

 

Brief Description:

1. Team management through provisioning, permissions and roles

Yes NO

 

Brief Description:

1. Support for custom domains and URL aliases

Yes NO

 

Brief Description:

1. Provide automatic scheduled backups and on demand backup for each site and environment, with an easy restore process

Yes NO

 

Brief Description:

1. Provide 24x7 support for emergency issues such as site outages, business impacting issues, and critical security issues.

Yes NO

 

Brief Description:

1. Contractor shall provide toll-free telephone and online support to end users. Provide support through ticketing, chat, or phone for administrators with the ability to track requests.

Yes NO

 

Brief Description:

1. Ability to be implemented, complete with staff training, by February 2018

Yes NO

 

Brief Description:

1. Provide an overview of site status, including needed updates and error reports

Yes NO

 

Brief Description:

1. Provide access to server logs.

Yes NO

 

Brief Description:

1. Provide tiered permission levels for both organizational and site dashboards.

Yes NO

 

Brief Description:

1. SSO Support for sites

Yes NO

 

Brief Description:

1. Support for installation of SSL certificates for hosted sites

Yes NO

 

Brief Description:

1. Provide documented disaster recovery and security incident response procedures.

Yes NO

 

Brief Description:

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1. Provide all hosting and backup services from within the United States.

Yes NO

 

Brief Description:

1. Platform must be scalable and robust enough to meet the needs of very large organizations with 99.9% or higher up-time.

Yes NO

 

Brief Description:

**Additional Notes**

* Vendor must clearly articulate which components of products or service are integrated into the core product and which components are separate, for pay modules
* 5-7 years of designing and deploying Enterprise Level User Experience for Content-centric solutions
* 3-5 years of experience in designing comprehensive content strategy for enterprise solutions
* • 3-5 years of experience in migrating enterprise-wide content and departmental web sites
* Experience in developing and deploying Enterprise-wide, distributed Drupal and/or WordPress solution in hosted environments