

Frequently Asked Questions – Suppliers

Q: If I register to do business with all TBR Institutions, can I expect new business from every Institution?

A: No. Selecting all Institutions will not guarantee business from each of them.

Q: Who can I contact for information or if I have trouble registering online?

A: Amy Watts, Vendor Management Analyst, 615.365.1555, awatts@tbr.edu

Q: Why do I have to register online when I am already registered with one or more of the Institutions?

A: There are many advantages the new online system brings to both TBR and our suppliers. These include but are not limited to:

- Single registration for suppliers to do business with one or multiple TBR institutions
- Consistency in registration requirements
- The supplier's ability to update information real-time in a single location
- A dedicated TBR representative to assist with registration, training, certification, liaison activities, etc.
- Messages from the system to suppliers to update its information to have more reliable, current data.