MEETING LEARNERS WHERE THEY ARE

ANA THOMPSON, MIS, CSM

UNIVERSITY OF WASHINGTON BOTHELL





"As we start a new school year, Mr. Smith,
I just want you to know that I'm an AbstractSequential learner and trust that
you'll conduct yourself accordingly!"





UNIVERSAL DESIGN

"THE DESIGN OF PRODUCTS & ENVIRONMENTS TO BE USABLE BY ALL PEOPLE, TO THE GREATEST EXTENT POSSIBLE, WITHOUT THE NEED FOR ADAPTATION OR SPECIALIZED DESIGN."

RON MACE @<u>THE CENTER FOR UNIVERSAL DESIGN</u>
NC STATE UNIVERSITY

- DESIGN INSTRUCTION FOR STUDENTS WHO MAY HAVE BROAD RANGES IN ABILITY, DISABILITY, AGE, READING LEVEL, LEARNING STYLE, NATIVE LANGUAGE, RACE, AND ETHNICITY.
- DESIGN FOR MOBILE
- WHAT ELSE?

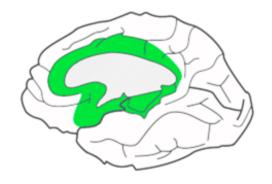




UNIVERSAL DESIGN FOR LEARNING (UDL) PRINCIPLES

AFFECTIVE NETWORKS

THE WHY OF LEARNING



Engagement

For purposeful, motivated learners, stimulate interest and motivation for learning.

RECOGNITION NETWORKS

THE WHAT OF LEARNING

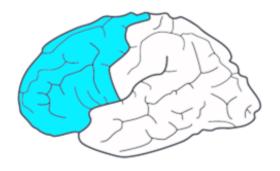


Representation

For resourceful, knowledgeable learners, present information and content in different ways.

STRATEGIC NETWORKS

THE **HOW** OF LEARNING



Action & Expression

For strategic, goal-directed learners, differentiate the ways that students can express what they know.



HOW CLOSED CAPTIONS CAN BENEFIT ALL STUDENTS - EDUCAUSE

KEY TAKEAWAYS – FULL ARTICLE

- REGARDLESS OF WHETHER THEY HAVE A DISABILITY OF ANY KIND, A MAJORITY OF STUDENTS USE CLOSED CAPTIONS AT LEAST SOME OF THE TIME.
- ROUGHLY 90 PERCENT OF ALL STUDENTS WHO USE CLOSED CAPTIONS FIND THEM AT LEAST MODERATELY HELPFUL FOR LEARNING.
- SPECIFIC WAYS IN WHICH CLOSED CAPTIONS CAN AID LEARNING INCLUDE COMPREHENSION, ACCURACY, ENGAGEMENT, AND RETENTION.



ACTIVE LEARNING

- ACTIVE LEARNING IS "ANYTHING THAT INVOLVES STUDENTS IN DOING THINGS AND THINKING ABOUT THE THINGS THEY ARE DOING" (BONWELL & EISON, 1991, P. 2).
- FELDER & BRENT (2009) DEFINE ACTIVE LEARNING AS "ANYTHING COURSE-RELATED THAT ALL STUDENTS IN A CLASS SESSION ARE CALLED UPON TO DO OTHER THAN SIMPLY WATCHING, LISTENING AND TAKING NOTES" (P. 2)
- "WE FOUND INCREASED STUDENT ATTENDANCE, HIGHER ENGAGEMENT, AND MORE THAN TWICE THE LEARNING IN THE SECTION TAUGHT USING RESEARCH-BASED INSTRUCTION." (DESLAURIERS, 2011)



WHAT IS UDAL?

- UDAL = UNIVERSAL DESIGN + ACTIVE LEARNING
- COMPRISES PRINCIPLES, RESEARCH AND BEST PRACTICES
 OF <u>UNIVERSAL DESIGN FOR LEARNING (UDL)</u> WITH ADDED EMPHASIS
 ON STUDENT ENGAGEMENT AND PHYSICAL SPACES
- MORE INFORMATION CAN BE FOUND AT THE <u>UW BOTHELL LEARNING</u>
 <u>TECHNOLOGIES WEBSITE</u>

UDAL CORE TEAM

- FORMED JUNE 2016
- MISSION
 - BRING UDAL METHODOLOGIES TO OUR CAMPUS
 - PROVIDE SUPPORT SERVICES
 - INTEGRATE PRACTICES
- CURRENT MEMBERS
 - DISABILITY SERVICES FOR STUDENTS (1)
 - WEB COMMUNICATIONS (1)
 - IT ENTERPRISE APPLICATIONS (1)
 - LEARNING TECHNOLOGIES (2)

BUILD CORE TEAM IN 5 STEPS

THE DENQUE BLOG ARTICLE

- STEP ONE: LEARN THE BASICS OF ACCESSIBILITY
- STEP TWO: SECURE EXECUTIVE SUPPORT
- STEP THREE: CREATE A CORE ACCESSIBILITY TEAM
- STEP FOUR: CREATE A SET OF ACCESSIBILITY GUIDELINES
- STEP FIVE: DO AN ACCESSIBILITY ASSESSMENT OF YOUR COMPANY

LAWS & GUIDELINES

- FEDERAL LAW
 - 504 (1973) AND AMERICANS WITH DISABILITIES ACT AMENDMENTS ACT (ADAAA)
- STATE LAW
 - POLICY #188 (AUGUST 24, 2016)
- ORGANIZATIONAL POLICY
 - <u>UW IT ACCESSIBILITY GUIDELINES</u> (MARCH 31, 2017)

UDAL JOURNEY

UDAL Origins

Universal Design for Active
Learning (UDAL) began in UW
Bothell Learning Technologies
as a way to combine best
UDL best practices and other
pedagogies that maximize
student learning and
engagement.

What's in the Name?

The UDAL acronym comes from combining Universal Design for Learning and Active Learning. Andreas Brockhaus, Director of Learning Technologies coined the term March 2016.

UDAL Core Team

PHASE 3

PHASE 2

PHASE 1

Initially started informally within IT, Jeane Marty (Web Developer) and Ana Thompson (Learning Technologist) began conversations that reflected their passion for accessible design.

PHASE 1(2016)

PHASE 1

The beginning...

2/23 - Campus UD Strategy
Group Meeting
3/11 - LT staff meeting UDAL
initiative is born
4/28 - UDI presentation and
UDAL panel

PHASE 2 (2016)

PHASE 2

UDAL Core Team

4/29 - CBI in Seattle conversations5/25 Met with UW Bothell stakeholders to plan UDAL Forum

6/3 - Pizza & UDAL Forum

6/13 - UDAL Core Team and

a11y listserv creation

7/8 - Campus Access Guide

Workgroup Meeting

7/19 – UDAL Mission and

website

PHASE 3 (2016)

PHASE 3

Other Events

9/14 - First UDAL Core Team
(UCG) meeting
9/27 - Sheryl sent Policy #188
announcement and is named
UW IT Accessibility Coordinator
10/4 - UCG Brainstorm on Policy
#188 implementation on
campus.

Plan to talk to Student Affairs, Academic Affairs VC, Academic Council

11/4 – ARIA Bootcamp at UW Seattle campus

PHASE 4 (1 OF 2)

PHASE 4

2017

1/15 - Outline for top-level accessibility site topics

2/19 – SiteImprove discussion and GAAD event planning

3/7 - ARIA Bootcamp at UW Bothell campus

3/28 - UDAL new definition

4/18 – Met with Student Affairs Dean

4/19 - PDF Remediation Pilot

5/15 – GAAW Celebration week

PHASE 4 (2 OF 2)

PHASE 4

5/22 - Policy #188 presentation to Student Affairs

6/20 – Meetings with Library Director and VC Academic Affairs

7/10 – Student Affairs student web designers trainingEarly Sept – Completed flexible classrooms

10/25 – Presentation to Academic Council

PROJECTS AND EVENTS

UW PDF REMEDIATION PILOT

APRIL – JUNE 2017

- UW BOTHELL
 - IDENTIFIED OVER 9,000 PDFS
 - 930 PAGES OF PDF DOCUMENTS TO VASTEC
 - TOTAL COST FOR REMEDIATING THESE DOCUMENTS WAS \$8,593
 - PURCHASE OF 12 ADOBE ACROBAT PRO 2017 LICENSES.
 - FUNDING FROM THE PDF PILOT PROVIDED BY UW-IT
 - TRAINING SESSIONS ON DOCUMENT ACCESSIBILITY OFFERED LAST MAY AND SEPTEMBER
- UW TACOMA
 - 80,000 PDF DOCUMENTS
 - 20,000 ARE CONSIDERED ACTIVE AND ARE IN THE PROCESS OF BEING REVIEWED
 - 60,000 DOCUMENTS WERE DETERMINED TO BE ORPHANED TO BE TAKEN DOWN

PDF PILOT RECOMMENDATIONS

- IDENTIFY AND REMOVE OBSOLETE PDFS
- CONVERT DOCUMENTS TO HTML WHENEVER POSSIBLE
- DEVELOP A SUSTAINABLE TRAINING PLAN
 - HOW TO USE BUILT-IN ACCESSIBILITY CHECKERS FOR MICROSOFT AND ADOBE PRODUCTS
 - HOW TO CREATE ACCESSIBLE NATIVE AND PDF DOCUMENTS
 - HOW TO REMEDIATE SIMPLE PDF DOCUMENTS

IT ACCESSIBILITY LIAISONS

- COMMUNICATE ONLINE (VIA ITACCESSLIAISONS@UW.EDU) AND ALSO MEET WITH THE GROUP FOR ONE MORNING THREE TIMES PER YEAR
- CONTINUE TO LEARN ABOUT HOW IT USED ON CAMPUS CAN BE MADE MORE ACCESSIBLE
- SPREAD THE WORD WITHIN UNITS ABOUT THE UW'S IT ACCESSIBILITY POLICY AND OTHERWISE PROMOTE THE IT ACCESSIBILITY INITIATIVE
- UW BOTHELL HAS 13 ACTIVE LIAISONS

FLEXIBLE CLASSROOM SPACES

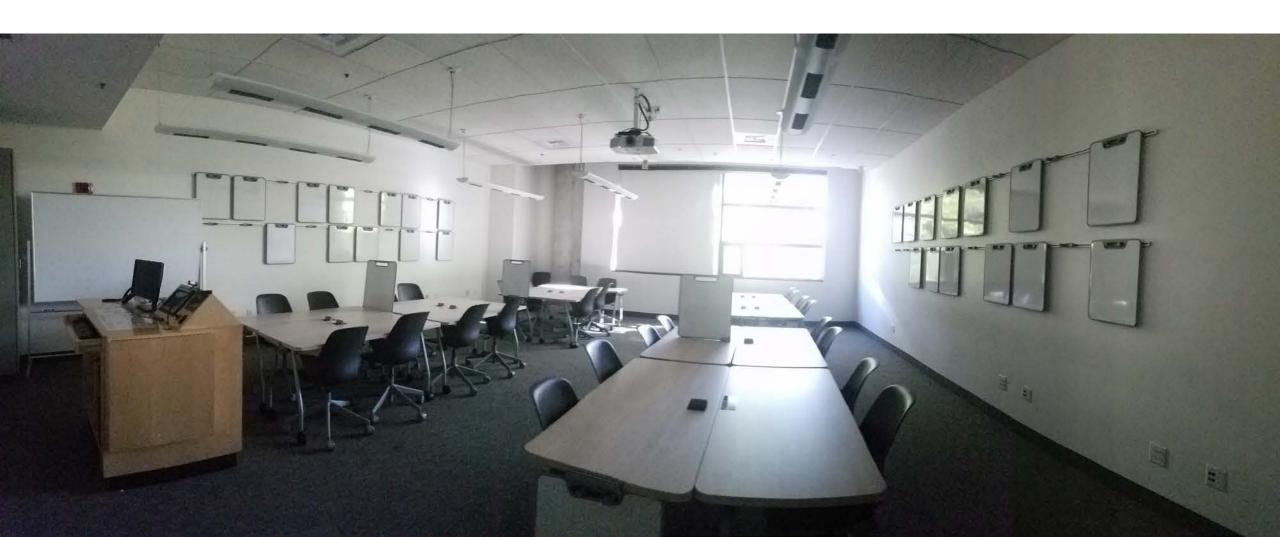
- MULTIPLE TEACHING STYLES
- INDIVIDUAL SPACE
- GROUP WORK &COLLABORATION
- LIMITED TIME TO RECONFIGURE

- LARGE WRITING SURFACES
- STANDARD TECHNOLOGY
- ABILITY TO LEAVE WORK &
 RETURN TO LATER
- PLUG AND PLAY
- ACCESSIBLE

FROM THIS...



TO THIS...





UW1 060

MONDAY, SEPT 25 9:30AM - 11:30AM

JOIN US NEW FLEXIBLE CLASSROOM OPEN HOUSE

UW1 110

TUESDAY, SEPT 26 11AM - 1:00PM



ARIA BOOTCAMP

- WHAT IS ARIA? (W3C WAI-ARIA OVERVIEW)
- TOPICS
 - SEMANTIC HTML
 - ARIA (ACCESSIBLE RICH INTERNET APPLICATIONS ATTRIBUTES) LANDMARKS, ARIA-LABEL
 - EXPANDING/COLLAPSING CONTENT
 - FORMS, LIVE REGIONS, ARIA-DESCRIBEDBY
 - MODAL DIALOGS

GAAW CELEBRATION (1 OF 2)

- UW BOTHELL MAY 15-19, 2017 4 DAYS 9 SESSIONS
 - POLICY #188
 - STEM ACCESSIBILITY DEMONSTRATION
 - WEB ACCESSIBILITY KENTICO TRAINING
 - DEMO OF ASSISTIVE TECHNOLOGIES
 - PANEL OF WEB ACCESSIBILITY SPECIALISTS FROM SEATTLE AND BOTHELL
 - PANOPTO CAPTIONING, WHO KNEW!
 - CANVAS ACCESSIBILITY, ONE STEP AT A TIME
 - VIDEO CAPTIONING YOU TUBE, AMARA, FREE CAPTIONING PROJECT, 3 PLAY MEDIA WA STATE CONTRACT
 - DOCUMENT ACCESSIBILITY STRATEGIES

GAAW CELEBRATION (2 OF 2)

- GAAD CELEBRATION AT UW SEATTLE
 - PDF REMEDIATION
 - VIDEO CAPTIONING
 - UX PRESENTATION
 - ARIA AND WEB ACCESSIBILITY
 - #NOMOUSE CHALLENGE



GUIDES

- TOP 10 CANVAS ACCESSIBILITY CHECKLIST
- WEB CONTENT ACCESSIBILITY CHECKLIST
- STUDENT CANVAS EPORTFOLIOS
- ACCESSIBLE DOCUMENTS OVERVIEW
- CREATING TAGGED PDFS FROM OFFICE DOCUMENTS
- LYNDA.COM TRAINING
- CREATE TEXT TRANSCRIPT FROM YOU TUBE

QUESTIONS?

