

Presidents Quarterly Meeting Agenda Wednesday, November 2, 2022 1:00 p.m. C.T. - Virtual Meeting

1. Opening Remarks - Chancellor Tydings

Action Items – Russ Deaton

- Revisions to TBR Policy 2.03.01.01: Undergraduate Academic Retention and GPA Standard Heidi Leming (attachment)
- 3. Purchasing Policy 4.02.10.00 Alisha Fox (attachment)

Informational Items

- 4. Update on Revised Vision for the TBR Police Department Alisha Fox
- 5. Firearms and Other Weapons Summary of Policy Brian Lapps
- 6. Intellectual Diversity Training as Required by the Divisive Concepts Legislation Brian Lapps
- 7. Annual International Education Report Heidi Leming (attachment)
- 8. Annual Disability Services Report Heidi Leming (attachment)
- 9. Annual Mental Health Report Heidi Leming (attachment)
- 10. Annual Title IX Report- Heidi Leming
- 11. Newly Elected Presidents Representatives Russ Deaton
- 12. Other Business and Adjournment



Presidents Quarterly Meeting November 2, 2022

SUBJECT: Revisions to TBR Policy 2.03.01.01: Undergraduate Academic

Retention and GPA Standards

PRESENTER: Dr. Heidi Leming, Vice Chancellor for Student Success

ACTION REQUIRED: Requires Vote

Summary:

This policy establishes minimum criteria for undergraduate academic retention standards at the community colleges under the governance of the Tennessee Board of Regents. Revision of the policy is to allow for students who are seeking admission or readmission as a certificate-seeking student to be eligible for Academic Fresh Start. The added language can be found in Section IV. G. 1. b.

This policy has been previously reviewed and approved by the Academic and Student Affairs Subcouncils at their fall quarterly meeting.

Undergraduate Academic Retention & GPA Standards: 2.03.01.01

Policy/Guideline Area

Academic Policies

Applicable Divisions

Community Colleges

Purpose

The Tennessee board of Regents will establish minimum criteria for undergraduate academic retention standards at the institutions under the governance of the Tennessee Board of Regents.

Policy/Guideline

 This policy establishes minimum criteria for undergraduate academic retention standards at the community colleges under the governance of the Tennessee Board of Regents.

Procedures

I. Establishment of Criteria

- A. Each institution will develop specific criteria, in compliance with this policy, to be implemented and enforced as the undergraduate academic retention standards of the institution.
- B. Initial institutional standards and all subsequent revisions will be submitted to the Chancellor for review and approval.
- C. The approved undergraduate academic retention standards of the institution are to be clearly expressed in the catalog, uniformly applied to all students, and promptly enforced at the close of each semester.

II. Grade Point System

- A. The following grade point system is to be used in determining averages:
 - 1. For each credit hour of A: 4 grade points.
 - 2. For each credit hour of B: 3 grade points.
 - 3. For each credit hour of C: 2 grade points.

- 4. For each credit hour of D: 1 grade point.
- 5. For each credit hour of F: 0 grade points.
- B. The grade point average is determined by dividing the total number of grade points earned by the total number of credit hours which the student attempted except for credit hours in courses from which the student withdraws in good standing (see Drop and Withdrawal Standards) or for courses in which the student receives grades such as pass/fail and which are not considered when determining the GPA.
- C. If an institution elects to award grades which are not considered in computing the GPA, it must describe these in the catalog or bulletin and explain the application of such grades.
- D. In addition, it must provide a statement within the catalog which limits the number of hours of such grades per semester and the maximum number of such hours a student may receive in toto.
- E. Finally, a single student transcript will include term and cumulative GPA calculations which ensure that all TBR institutions treat learning support hours alike in calculating GPA. The transcript will include the following:
 - A GPA comprised only of hours taken in courses numbered college level courses 1000 and above ("college only" GPA) and
 - A GPA comprised of hours taken in college level courses 1000 and above and hours taken in learning support courses ("combined" GPA).
- F. The following uses are based on each calculation:
 - The "college only" GPA will be used in calculating the required GPA for graduation.

- The "college only" GPA will be used in determining graduation honors.
- The "college only" GPA will be used in determining term honors.
- The "combined" GPA will be used in determining suspension and probation.
- The "combined" GPA will be used in determining financial aid eligibility.
- The "combined" GPA will be used in determining athletic eligibility.
- G. For the purpose of increasing mastery in a course when such is necessary for successful performance in a subsequent course or for the purpose of increasing the grade point average (and only for these purposes) institutions may permit students to repeat courses in which their final grades are C or lower.
- H. Thus, in computing the grade point average, the question of how to count repeat courses must be specifically addressed in the catalog or bulletin of each institution, and courses may not be repeated more than twice (three attempts) unless the grades in the third and subsequent attempts are used in calculating the quality point average.
- Students may be permitted to repeat a course in which a grade of B or higher was earned only with the approval of the chief academic officer as an exception to this policy.

III. Retention Standards

- A. GPA Community Colleges
 - 1. The minimum quality point average required to achieve the associate degree is 2.0.

- In addition, a student who fails during any term to attain a cumulative GPA of at least 2.0 for the credit hours attempted will be placed on academic probation for the subsequent term.
- 3. At the end of the next term of enrollment, a student on academic probation who has failed to attain a 2.0 GPA for that term will be suspended for a minimum of one term. The summer term may not be counted as the term of suspension, unless institutional policies provide for multiple term suspension.
- Each institution may develop specific readmission policies to enable the suspended student to appeal for readmission.
- The policies shall be based on factors of extenuating circumstances and hardship.

IV. Minimum Criteria for Institutional Academic Fresh Start Policies

- A. "Academic Fresh Start" is a plan of academic forgiveness which allows undergraduate students who have experienced academic difficulty to make a clean start upon returning to college after an extended absence.
- B. The Academic Fresh Start allows eligible students to resume study without being penalized for his/her past unsatisfactory scholarship and signals the initiation of a new GPA/GPA to be used for determining academic standing.
- C. Readmitted students who were formally enrolled in the institution as well as transfer students who meet institutional requirements for admission and who have been separated from all institutions of higher education for a minimum of four (4) years are eligible for the Fresh Start.

- D. Institutional policies governing the readmission of former students and admission of transfer students must be in compliance with TBR policy 2.03.00.00 Admissions.
- E. This policy requires that the "transfer applicant's grade point average on transferable courses must be at least equal to that which the institution requires for the readmission of its own students.
- F. Applicants who do not meet the institution's standards may be admitted on scholastic probation or other appropriate condition. (2.03.00.00 Section II.B.3.)
- G. Each institution may establish an Academic Fresh Start provision which must meet the following minimum criteria:
 - 1. Student Requirements
 - Separation from all collegiate institutions for at least four (4) years.
 - b. Any time after the readmission or admission as a degree-seeking or certificate-seeking student, file a formal application to the office as defined by the institution's catalog requesting the Academic Fresh Start and describing an academic plan.

2. Terms of the Academic Fresh Start

 a. Once the student has satisfied the above requirements, the institution may grant the Academic Fresh Start. The student may be granted a Fresh Start only once.

- b. The student's permanent record will remain a record of all work; however, courses taken and previously failed will be excluded from the calculation of the GPA.
 Courses with a D grade will also be excluded from the calculation when a grade of C or better is required in the student's current major. GPA and credit hours will reflect courses for which passing grades were earned and retained.
 - Retained grades will be calculated in the Fresh Start GPA.
 - 2. Courses with D or F
 grades must be
 repeated at the
 institution when they are
 required in the student's
 current major. All
 remaining courses for
 the current degree
 objectives must be
 completed at the
 institution. No transient
 credit will be accepted
 after invoking Academic
 Fresh Start.
 - The application of retained credit toward

degree requirements will be determined by the requirements currently in effect at the time the academic renewal status is conferred on the student. Specific program regulations must also be met.

- Previously satisfied and approved standardized test requirements will not be forfeited.
- c. Upon degree admission, Fresh
 Start applicants who did not satisfy
 approved standardized test
 requirements at the time of previous
 enrollment and whose academic
 plan includes completion of a
 college-level English or
 mathematics course must meet
 current approved standardized test
 requirements regarding enrollment
 in college English and mathematics
 courses.
- d. The student's transcript will note that the Fresh Start was made and the date of the Fresh Start.
- e. The student will apply for the Fresh
 Start with the understanding that all
 TBR institutions will honor a Fresh

Start provision granted at another TBR institution. The student should also signify understanding that non-TBR institutions may not accept the GPA as it is calculated with the Fresh Start.

f. This policy is independent of financial aid regulations. Financial aid requirements at the time of application will apply. Therefore, a Fresh Start applicant should check with his/her financial aid counselor for guidance.

V. Drop and Withdrawal Standards

- A. After the official registration period is over, students may make adjustments in their schedule through the process of adding and/or dropping courses.
- B. The last date for students to add or drop a course without a penalty is to be clearly indicated and expressed in the catalog or bulletin of each institution.
- C. After the last day to add or drop a class without a penalty, and not later than two-thirds into the part-of-term, a student may officially drop a course(s) or withdraw from the institution and receive a "W" or other appropriate symbol/grade.
 - When calculating two-thirds, calendar days shall be used, not just class or working days.
- D. In general, such symbol/grade counts as no hours attempted.
 - 1. Community Colleges

- a. A student who is withdrawn after two-thirds of the part-of-term is complete will receive a "W" or other appropriate symbol in the course or courses passing.
- b. However, the student will receive a failing grade (usually denoted by an "F") in the course or courses failing unless it can be clearly demonstrated that an unusual condition or hardship exists.
- Each institution must develop institutional guidelines outlining specific types of conditions or hardships which will be considered as acceptable.
- E. Students who desire to drop a course (s) or withdraw from the institution before the established deadline must do so according to the published procedure defined by the institution.
- F. A student who does not officially drop or withdraw from a course, but receives a failing grade, will receive an "F" if their last day of attendance was not earlier than two-thirds into the part-of-term.
- G. A student who does not officially drop or withdraw from a course, but receives a failing grade, will receive an "FA" if their last day of attendance was earlier than two-thirds into the part-of-term. The student will be considered as an unofficial withdrawal from the course.

T.C.A. § 49-8-203

History

TBR Meetings, June 24, 1977; March 20, 1981; September 30, 1983; June 24, 1988; September 20, 1991; March 15, 2002; Board Meeting June 20, 2014; Revised at Board Meeting, March 31, 2017; Revised at Board Meeting, September 28, 2018; Revised at June 18, 2021 Board Meeting.

Related Policies

• Admission at the Community Colleges



Presidents Quarterly Meeting November 2, 2022

SUBJECT: Revision to Purchasing Policy: 4.02.10.00

PRESENTER: Alisha Fox

ACTION REQUIRED: Requires Vote

Summary: This policy revision proposes to change the current purchasing bid thresholds to more accurately reflect the current fiscal climate. Public higher education institutions have followed the State's thresholds related to purchasing but have the authority to set their own reasonable thresholds. When the universities severed as part of the Focus Act in 2016, some established individual thresholds.

In addition to the proposed increased limits, a revised written step will be added for the informal bid threshold which will strengthen the process, with Purchasing having a written record for each procurement that can demonstrate fairness and open competition.

Purchasing Policy: 4.02.10.00

Policy/Guideline Area

Business and Finance Policies

Applicable Divisions

TCATs, Community Colleges, System Office

Purpose

To ensure efficiency, fairness, transparency and maximum level of competition in the procurement of goods and services for the Tennessee Board of Regents System. This policy includes the criteria and process for procurements conducted by Institutions governed by the Tennessee Board of Regents. It is not intended to cover all Tennessee Board of Regents policies and guidelines or all possible issues that may arise in the procurement process; rather, it is intended to give you a general process for how to address procurement issues. Institutions are responsible for complying with all other relevant policies.

Definitions

- Institution means any of the community colleges, colleges of applied technology and System Office departments within the Tennessee Board of Regents.
- System Office the administrative offices of the Tennessee Board of Regents.

As used in the Procedure area, the following definitions apply, unless the context otherwise requires:

- "Aggrieved Respondent" means a respondent, who was not awarded a contract and claims their rights were infringed in connection with a solicitation or award by the Institution.
- "Calendar Day" means all days in a month, including weekends and holidays. In the event a final calendar day falls on a weekend, holiday or

- other day where offices are closed, the next business day becomes the final calendar day.
- "Central Procurement Office" means the State office established and empowered by T.C.A § 4-56-104.
- "Chief Procurement Officer" means an official of the State as defined by T.C.A. § 4-56-104, the Assistant Vice Chancellor of Procurement and Contracts of the System Office, or the senior procurement official of an Institution, as applicable.
- "Commodity Codes/Classes" means The National Institute of Government Purchasing (NIGP)
- "Contracting Party/Contractor" means a person or legal entity with the independent legal capacity to contract or sue and be sued that has been awarded a contract through proper authority.
- "Cooperative Purchasing Agreement" means a written contract procured for the benefit of two or more governmental entities to make purchases of goods or services.
- "Debarment" means excluding a Vendor from participation in procurements or contracts.
- "Emergency Purchase" means a purchase made during an actual emergency arising from unforeseen causes without the issuance of a competitive solicitation.
- "Evaluation Team" means the committee comprised of persons who will
 evaluate responses to a RFP, RFI or ITB/RFQ. All persons serving on an
 evaluation committee shall be adequate to the scope and nature of the
 procurement.

- "Fully Executed Contract" means a signed contract that has been duly approved by all necessary State signatories as required by policies, procedures, and laws.
- "General Services Administration" means the procuring agency of the U.S.
 Federal Government.
- "Gift" means a voluntary transfer of goods or services to the Institution made gratuitously and without consideration.
- "Grant" means any grant of money awarded to the Institution, for the
 furnishing by the Institution of assistance, whether financial or otherwise, to
 any person or entity to support a program authorized by law. The term
 "Grant" does not include an award with the primary purpose of procuring an
 end product, whether in the form of supplies, services, or construction, or
 any contract resulting from such an award that should otherwise be provided
 on a competitive basis.
- "Immediate Family" means a spouse, parent, sibling or child.
- "Institution" means the TBR System Office and/or any Institution governed by the Tennessee Board of Regents.
- "Invitation to Bid (ITB)/Request for Quotation (RFQ)" means a procurement method where a contract is awarded to one or more bidders based on the lowest Responsive and Responsible bid which meets the required specifications, taking into consideration quantifiable factors including but not limited to the conformity of the goods and/or services to the specifications, and discount allowed for prompt payment or other reason(s), transportation charges, and the date of delivery specified in the solicitation.
- "Notice of Intent to Award" means an Institution's written notice to a bidder/proposer of a solicitation that the evaluation is complete, that names

- the respondent who is considered for award, and states that the procurement file is open for public inspection.
- "Non-responsive" means failure of a bidder/proposer who submits a response to a solicitation to conform in all material respects to the solicitation's requirements.
- "Proposal" means a Proposer's response to an Institution's solicitation for goods and/or services.
- "Proposer" means any person or legal entity with the legal capacity to enter into contracts and sue and be sued who responds to a written solicitation for goods or services issued by the Institution.
- "Proprietary Purchase" means the procurement of a good or service that is
 protected under trade secret, patent, trademark, or copyright law by a
 vendor having exclusive legal right to provide, manufacture, or sell the good
 or service.
- "Protest" means a written complaint filed by an Aggrieved Respondent in connection with a solicitation or award of a contract by the Institution.
- "Purchase Order" means a written or electronic document issued by the Institution's Procurement Office to a supplier authorizing a purchase.
- "Registered Vendors List" means a list of potential bidders who have successfully completed the Institution's vendor registration process.
- "Request for Information" means a solicitation sent to a broad base of
 potential suppliers for the purpose of developing strategy, building a
 database, or preparing for a Request for Proposals or a Request for
 Ouotation.
- "Request for Proposals (RFP)" means a written solicitation for written proposals to provide goods or services to the Institution.
- "Respondent" means a person providing a written response to a solicitation.

- "Response" means a respondent's written response to a solicitation.
- "Responsible Bidder/Proposer" means a vendor who has the capacity in all
 material respects to perform fully the contract requirements, and the
 integrity and reliability that will assure good faith performance.
- "Responsive Bidder/Proposer" means a person who has submitted a proposal which conforms in all material respects, to the terms of a solicitation.
- "Small Dollar Purchases" means the procurements of goods or services totaling less than the amount required for competitive bids.
- "Sole Source Purchase" means procurement of a good or service from a single uniquely qualified vendor.
- "Solicitation" means a written document that facilitates the award of a contract to Contracting Parties for goods or services. Examples of solicitations include, but are not limited to, an Invitation to Bid/Request for Quotation, a Request for Information, and a Request for Proposal.
- "Solicitation Coordinator" means the Institution's procurement professionals who acts as the primary point of contact and manages the procurement.
- "State" means the State of Tennessee, including its departments, agencies, and entities that fall under its purview.
- "State Agency" means the departments, agencies, and entities of the State of Tennessee.
- "Statewide Contract" means a contract for goods or services established by the Chief Procurement Officer that all State Agencies must utilize and that may be used by local governments, higher education and not-for-profit entities.
- "Supplier" means a person or legal entity who has the legal capacity to enter into contracts and who supplies goods or services to the Institution through

- a contract or a purchase order. A "supplier" includes all persons or legal entities referenced as "vendors" in this policy.
- "TBR System Office" means the central administrative offices of the Tennessee Board of Regents.

"Term Contract" means a contract for goods or services in which a source or sources of supply are established for a specified period of time at an agreed upon price or prices.

Policy/Guideline

I. Purchasing Authority

A. The authority to approve procurements of goods and services is delineated in TBR Policy 1:03:02:10.

II. General Procurement Policies

- A. Procurement Generally
 - Procurements of goods or services shall be in compliance with all applicable federal and state requirements and TBR Policies and Guidelines.
 - 2. All procurement of goods and services shall be based upon the principle of competitive bidding except when an alternate procurement method is justified in writing and approved by the appropriate authority, as required by TBR Policy 1-03-02-10.
 - 3. A complete record shall be maintained of each procurement transaction to provide a clear audit trail.

B. Procurement Procedure

The Office of Business and Finance and the Office of General
 Counsel in conjunction with the Council of Buyers shall maintain a
 procurement procedure, which may be in electronic format, setting
 forth all processes and procedures for the procurement of goods

- and services to ensure that all procurements are in compliance with federal and state laws, regulations, and all applicable TBR Policies and Guidelines.
- 2. All Institutional procurements shall be in compliance with the procurement procedures.
- 3. Each Institution shall maintain a procurement policy, which may be in electronic format, setting forth any procedures of the Institution in addition to or necessary to comply with this Policy.

III. Council of Buyers

- A. The Chancellor has established a Council of Buyers that shall be chaired by the Chief Procurement Officer for the TBR System Office and shall be comprised of at least one (1) procurement representative from each community college and three (3) regional representatives from the Tennessee Colleges of Applied Technology who shall be appointed by the Chancellor or designee.
- B. The Council should meet quarterly, or at minimum semi-annually, or upon request of the Chancellor or designee.
- C. The Council of Buyers shall develop procurement initiatives, procedures and recommendations which shall be submitted to the Chancellor or designee, related to the following:
 - Development of uniform procedures, forms, and general conditions governing procurements which may be feasible and practicable for use by all Institutions.
 - 2. Strategic sourcing initiatives to foster cooperation and cost savings efficiencies.
 - 3. Consideration of the feasibility and advantages of term contracts for the System and of designation of certain Institutions as

- responsible procurement agents for specific materials, supplies, equipment, and/or services for the System.
- 4. Formulation of a uniform code of ethics for governing the professional conduct of employees responsible for procurement.
- 5. Any other matters referred to the Council by the Chancellor or designee.

IV. Exceptions

A. The Chancellor or designee may approve exceptions to the requirements of this Policy in appropriate cases.

Procedures

I. Introduction

A. The purpose of this section is to provide guidance and detailed procedures concerning procurement methods, administration, award and management. This applies to the Tennessee Board of Regents (TBR)

System. For procurements that result in contract documents, the Contract Policy No. 1:03:02:15 and Contracts Guideline G-030 shall apply.

II. Code of Ethics

- A. This Code of Ethics shall be applicable to all employees in the Tennessee Board of Regents System who are primarily responsible for the purchase of goods and/or services.
- B. Employees must discharge their duties and responsibilities fairly and impartially.
- C. Employees shall grant competitive bidders equal consideration, regard each transaction on its own merits, and foster and promote fair, ethical and legal trade practices.
- D. It shall be a breach of ethical standards for any employee who is involved in procurement to become or be, while such an employee, the employee

of any party contracting with the particular governmental body by which the employee is employed.

III. Conflict of Interest

- A. It shall be a breach of ethical standards for any employee, in the performance of their official duties, to participate directly or indirectly in any proceeding or application, request for ruling or other determination, claim or controversy, or other particular matter pertaining to any contract, or subcontract, and any solicitation or proposal thereof, in which to their knowledge:
 - 1. They, or any member of their immediate family has a substantial financial interest; or
 - a business or organization in which they or any member of their immediate family has a substantial financial interest as an officer, director, trustee, partner or employee, is a party; or
 - 3. any other person, business, or organization with whom they or a member of their immediate family is negotiating or has an agreement concerning prospective employment is a party.
- B. The determination of whether a substantial financial interest exists shall be based upon the criteria identified in Section VI.A.1.b.(2) of TBR Policy No. 1:02:03:10, Conflict of Interest.
- C. Direct or indirect participation shall include, but not be limited to, involvement through decision-making, approval, disapproval, recommendation, preparation of any part of a purchase request, influencing the content of any specification or purchase standard, rendering of advice, investigation, auditing or in any other advisory capacity.

IV. Purchasing Authority

- A. Procurement of goods and services made in accordance with the process provided herein may be approved by Presidents of Institutions, with the following exceptions.
- B. Except as provided in TBR Policy 1:03:02:10, the authority of the Presidents shall not include:
 - 1. the purchase or lease of real property;
 - 2. any purchase totaling more than \$249,999.99 annually;
 - 3. the purchase of insurance; or
 - 4. purchases for capital outlay projects from any fund source whatsoever.
 - Purchases as noted above, which are not within the authority
 of the President, require additional approval(s) by the TBR
 System Office, Fiscal Review, or the State Building
 Commission (SBC), etc. as appropriate.
 - See Exhibit 1 for submittal documentation required for procurements and contracts that require TBR System Office and/or Fiscal Review approval.
- C. Purchase orders issued pursuant to purchase orders and/or contracts which have already received approval by the TBR System Office do not require additional submission to the TBR System Office when the purchase orders clearly specify the goods and services of the contracts or any approved amendments thereto.
 - This exception does not include purchase orders issued from University of Tennessee, State of Tennessee, General Services Administration (GSA) or Cooperative contracts, unless notified otherwise by the TBR System Office.
- D. Goods, Materials and Supplies

- Procurement of goods, materials, and supplies under this policy shall not require a monitoring plan, but shall comply with TBR and Institution internal controls and audit procedures.
- E. In any instance in this policy in which the Chancellor, President, Chief Business Officer, or Chief Procurement Officer is specified to have approval authority, such officer may delegate the approval authority, as specified in TBR Policy 1:03:02:10 to designees.

V. Procurements Generally

- A. The procedures set forth in this section shall apply to all procurements of goods or services.
 - 1. In cases where TBR policies and procedures do not address a specific procedure for purchase of a particular item, federal and state requirements will govern, as applicable.
 - 2. All purchases shall be based upon the principle of competitive bidding except as may be otherwise provided herein. It is the responsibility of the Chief Procurement Officer to ensure that the competitive bid process is fair and open. Required documentation related to competitive bidding shall be routed through the Institution's procurement/contracts office, prior to the purchase, to ensure compliance with applicable policies and guidelines.
 - 3. No procurement shall be divided or split to circumvent the proper procurement process. For example, if seven items totaling \$1230,000 are needed for a particular project or purpose and can be obtained from a single source of supply, these items should be obtained via a competitive process instead of multiple Small Dollar Purchases. Similarly, if purchases that fall within the Small Dollar Purchase authority are of a recurring nature and the aggregate total is expected to exceed the amount allowable for Small Dollar

Purchases, the procurement is presumed to exceed the Small Dollar Purchase authority and a competitive procurement method must be used (e.g., RFQ, ITB or informal quotes). If an estimate of total expenditures cannot be determined, but may exceed the bid threshold, a competitive process should be followed.

- B. Purchases from Small/Minority/Women/Service Disabled Veteran Owned Businesses:
 - All Institutions, in accordance with state and federal law, shall
 actively promote and encourage diversity participation with small,
 minority, women and service disabled veteran owned businesses as
 further defined in Exhibit 2 to this policy.
 - 2. Institutions shall encourage business to seek certification by the Governor's Office of Diversity Business Enterprise (GoDBE), as applicable.

C. Limitations of Liability

- The Chancellor, President, or their respective designee(s) may authorize the procurement of goods and services with a limitation of a contractor's liability.
- 2. Unless authorized by the Chancellor or the Chancellor's designee, no contract shall limit a contractor's liability to an Institution in an amount less than two (2) times the maximum liability, estimated liability, or maximum revenue of a contract.
- 3. A limitation of liability in a contract with an Institution shall not be permitted for the following:
 - Liability for intellectual property or to any other liability,
 including, without limitation, indemnification obligations for infringement of third-party intellectual property rights;

- b. Claims covered by any specific provision in a contract with the Institution providing for liquidated damages; or
- c. Claims for intentional torts, criminal acts, fraudulent conduct, or acts or omissions that result in personal injuries or death.
- D. A limitation of liability included in a contract with an Institution shall not waive or limit the Institution's legal rights, sovereign immunity, or any other immunity from suit provided by law.
- E. Notwithstanding the above, the Chancellor, President, or their respective designee(s) may authorize:
 - The acquisition of software for use restricted solely to academic teaching or research upon terms that may limit the contractor's liability or warranties in an amount less than two (2) times the maximum liability; provided, that in no event, shall the liability of the contractor be limited for intentional torts, criminal acts or fraudulent conduct; and
 - 2. The acquisition of software or services, materials, supplies and equipment for free or at nominal cost upon terms that may limit the contractor's liability or warranties in an amount less than two (2) times the maximum liability; provided, that in no event, shall the liability of the contractor be limited for intentional torts, criminal acts or fraudulent conduct. T.C.A § 12-3-1210
- F. The provisions of this Section V.E, are not required to be followed for contracts of adhesion; for such contracts, the provisions of G-030, Contracts of Adhesion, may be applied.

VI. Procurement Methods

- A. The following methods may be used to procure goods and/or services:
 - Small Dollar Purchases. Institutions may make non-recurring purchases totaling less than \$2510,000, cumulatively in expense or

- revenue, without documenting any quotes or proposals from multiple vendors. Purchasers should take appropriate steps, e.g. conducting price comparisons, processing appropriate agreement documents, etc., to ensure that such Small Dollar Purchases are made based upon terms, conditions and pricing that are in the best interest of the Institution.
- 2. Informal Solicitations. Except as provided in Section 11. above for Small Dollar Purchases, Institutions may make purchases totaling less than \$10050,000 in expense or revenue, including renewal terms of multi-year awards, based upon written, telephone or electronic bids. Institutions shall solicit bids, by sending written documentation specifying the good and/or service being requested with detailed specifications, For purchases totaling \$10,000 \$49,999.99, bids must be solicited from to at least three (3)

 Responsive/Responsible Bidders/Proposers. Informal bids do not require an original signature, and bids may be written, electronically transmitted-or telephoned. Complete file documentation shall be maintained, including documentation evidencing Institution's efforts to achieve competition.
- 3. Formal Solicitations. A formal solicitation process shall be used when the estimated aggregate total of the expense or revenue is \$10050,000 or more, including renewal terms of multi-year awards. Written sealed bids must be solicited from fifteen (15) vendors or the number of vendors on the Registered Vendors List-whichever is less and to all that request the specific ITB/RFQ/RFP. The Chief Procurement Officer must approve the use of less than fifteen (15) vendors. In addition, if the annual estimated

aggregate total of the purchase is \$100,000 or more, solicitations must be sent in a manner that verifies proof of delivery.

- a. The types of formal solicitations are provided below.
 - (1) Request for Information (RFI). An RFI may be used to gather information regarding the capabilities, including technical aspects and services offered, by various Suppliers/vendors for particular goods or services. The information resulting from the RFI shall typically be followed by a competitive process for the actual procurement.
 - (2) Invitation to Bid (ITB)/Request for Quotation (RFQ)
 - (a) Goods, materials, and supplies (cumulatively called "goods") should be awarded to the lowest Responsive and Responsible Bidder pursuant to an ITB/RFQ.
 - (b) An ITB/RFQ may be used to procure services, if the specifications for delivery of such services are defined to a level of detail such that award is made to the lowest Responsive and Responsible Bidder. Examples of this type of services may include, but are not limited to:
 - (i) pest control;
 - (ii) security services;
 - (iii) moving and hauling;
 - (iv) refuse collections;
 - (v) charter services;
 - (vi) printing services, and

- (vii) maintenance services
- (c) At a minimum, Institutions shall use the attached ITB/RFQ Terms and Conditions, Exhibit 3.
- (3) Request for Proposals (RFP).
 - (a) For competitive procurements of goods and/or services, where cost is not the only determining factor for award, a Request for Proposal using the Standard RFP Template (See Exhibit 4) should be used.
 - (b) An RFP shall specify all steps and evaluation criteria as necessary to finalize selection of the successful proposer.
 - (c) A multi-step RFP process should be used when additional steps are necessary to qualify and/or demonstrate the goods and/or services proposed.
- (4) Determining Type of Solicitation.
 - (a) For competitive procurement of goods, an ITB/RFQ is appropriate, and in general, a purchase order may be used to finalize the purchase.
 - (b) Except as permitted under Section VI.A.3.(2)(b), for competitive procurement of services, an RFP is more appropriate, and a purchase order is generally not sufficient to serve as the written contract for the services.

- (c) For procurement of services which will require TBR System Office approval, the Standard RFP Format shall be used.
- 4. Reverse Auction. A reverse auction process allows for specified goods or services to be made electronically during a specified time period. When conditions are favorable, Institutions may elect to use a reverse auction procurement method to achieve maximum competition among qualified Respondents, and to obtain the highest level of quality at the lowest price for goods or services. An award shall be made to the lowest Responsive and Responsible bidder.
- 5. Procurements Under Another State Entity's Bid Process. Institutions may purchase goods or services using the competitive procurement process of another state entity. The process of the other state entity, except for the Central Procurement Office, must have specified that other Institutions would be permitted to purchase under the process. Institutions may purchase goods or services using the competitive procurement process of the Central Procurement Office which do not so specify. Institutions are strongly encouraged to include language in their competitive processes to allow extension of their process for use by other TBR and/or UT institutions as well as state departments. This Section does not preclude Institutions from using a Statewide Contract as a bid in accordance with its competitive bidding process.
- 6. General Services Administration (GSA) Contracts. When a vendor maintains a General Services Administration (GSA) agreement with the United States of America, or any agency thereof, the Institution's procurement office may directly negotiate with that

- vendor for the commodity/services provided for in the GSA agreement. The price shall not be higher than that contained in the contract between the General Services Administration and the vendor affected.
- 7. State Manufactured Goods and Services. Institutions are required to purchase goods and services from other State agencies, e.g.

 Department of Correction, Tennessee Rehabilitative Initiative in Correction (TRICOR), Tennessee Business Enterprises, and Community Rehabilitation Agencies (CMRA) / TRUST in Tennessee, whenever such items or services are available therefrom and meet the desired conditions and standards. Such contracts may be based upon non-competitive negotiation.
- 8. Procurements under Cooperatives. Pursuant to the Tennessee Interlocal Cooperation Act, T.C.A. § 12-9-101, Institutions may purchase goods and services through TBR System Office approved Cooperative Purchasing Agreements. The current approved list of TBR contracted cooperatives may be found at: http://www.tbr.edu/purchasing/cooperatives
- 9. Emergency Purchases. Institutions may make purchases of goods or services, without utilizing formal solicitation procedures, to meet bona fide emergencies arising from any unforeseen cause. Bona fide emergency purchases must be approved by the Chancellor, President, or their designee, and file documentation of the circumstances of any such emergency shall be maintained. Emergency purchases must be made on a competitive basis and processed by the Institution's procurement office, if practicable.
- Competitive Negotiation/Alternative Competitive Procurement Method.

- A competitive negotiation process may be used only in cases when the Institution is unable to obtain needed goods and/or services by a traditional competitive bid process.
 Reasons to use a competitive negotiation process include:
 - (1) Public need will not permit the delay incident to the RFP process;
 - (2) No acceptable proposals have been received after the RFP process;
 - (3) Rates payable for the services are regulated by law;
 - (4) Other circumstances as approved by the TBR System Office.
- b. The requesting party shall work with the Institution's procurement office to define the process to ensure the safeguarding of the information and provide fairness to the vendors in the process.
- c. Use of the competitive negotiation process requires prior approval of the Chancellor, President, or their designee.
- d. File documentation specific to each use of competitive negotiation shall be maintained.

11. Non-Competitive Procurements

- a. Contracting with Another State/Governmental Entity. Personal, professional and consultant service contracts may be obtained by non-competitive negotiation when the contractor is a State Agency, a political subdivision of the state, or any other public entity in Tennessee, or an entity of the federal government.
- b. Sole Source and Proprietary Purchases.

- (1) Whenever specifications are not so worded or designed to provide for competitive bidding, a Sole Source or Proprietary Purchase may be allowed. A Sole Source Purchase is available only from a single Supplier; a Proprietary Purchase allows for a competitive procurement process to be used that specifies a particular good or service.
- (2) Written justification for Sole Source or Proprietary
 Purchases must be submitted in writing for approval
 by the Chancellor, President or their designee. The
 TBR Justification for Non-Competitive Purchases and
 Contracts Form (See Exhibit 5) must be completed
 and approved by the TBR System Office (when
 applicable).
- (3) In addition to the Justification for Non-Competitive
 Purchases and Contracts Form, the following
 additional documentation may also be required as a
 part of the request:
 - (a) A letter from the Supplier, which details the basis for non-competitive procurement, based upon the factors listed in Section b.(4) below.
 - (b) Letter(s) from business and industry which supports the purchase of a particular good or service as industry or business standard.
 - (c) A letter from the manufacturer specifying their distribution practices, i.e. available only directly or through distributors.

(Note: All letters mentioned in this section are

- to be provided on the originator's company letterhead and must be signed by an authorized official of the company.)
- (4) Factors to be considered in determining Sole Source and Proprietary Purchases include the following:
 - (a) Whether the vendor possesses exclusive and/or predominant capabilities or the items contain a patented or copyrighted feature providing superior utility not obtainable from similar products;
 - (b) Whether the product or service is unique and easily established as one of a kind;
 - (c) Whether the program requirements can be modified so that competitive products or services may be used;
 - (d) Whether the product is available from only one source and not merchandised through wholesalers, jobbers, and retailers;
 - (e) Whether items must be interchangeable or compatible with in-place items;
 - (f) Whether the cost of conversion, including but not limited to disruption, retraining, and replacement precludes bidding competitively;
 - (g) Whether the product is to be used in an instructional setting and the intent is to provide instruction on the specific product or diversity of products;

- (h) For personal, professional and consultant services, whether the use of non-competitive negotiation is in the best interest of the Institution;
- (i) Other justification(s) as approved by the Chancellor, President, or their designee.
- c. Purchases for Resale in Auxiliary Enterprises. Certain items for resale for which customers have expressed a preference, and/or promotional items procured under accepted retail merchandising practices, may be purchased without adherence to requirements for minimum notice and number of bids. Appropriate documentation shall be maintained which supports the action taken.

12. Special Purchase Categories

- a. Purchases for Libraries:
 - (1) Each Institution shall be responsible for developing procurement policies and procedures for its library.
 - (2) Purchases of books, electronic or hard copy, are capital expenditures and can be made without formal bids or quotations.
 - (3) Purchases of electronic journals, subscriptions, and databases for libraries shall be procured through the Institution's procurement or contract office in instances when a competitive process can be used or when Fiscal Review Committee is required.
 - (4) In addition, any required electronic or written agreements to license journals, subscriptions, or databases shall be routed through the Institution's

- procurement or contracts office for review and approval prior to use.
- (5) Appropriate documentation must be maintained for purchases to support Sole Source Purchase.
- (6) Library purchases for electronic media may be subject to Accessibility Standards. (See Section XIV.)

b. Grant Purchases

- (1) Purchases utilizing grant funding shall comply with the conditions of the grant and applicable state and federal guidelines.
- (2) State grant purchases for goods or services shall not be made from vendors on the State of Tennessee

 Debarred Vendors

 List, https://www.tn.gov/generalservices/procureme

 nt/central-procurement-office-cpo-/local-units-of-governments-/procurement-information.html
- (3) Federal grant purchases for goods or services shall not be made from vendors on the List of Parties Excluded from Federal Procurement and Non-Procurement Programs, available at https://www.sam.gov/SAM

c. Utility Contracts

(1) Institutions shall purchase or contract for all telephone, electric light, gas, power, postal and other services for which a rate for the use thereof has been established by a public authority in such manner as the Institution deems to be in the best interest of the State of Tennessee.

- (2) Each such purchase or contract shall be made on a competitive basis, whenever possible unless it has been determined that such purchase is single source. If such purchase has been determined to be single source, the purchase shall then be made pursuant to the section above related to Non-Competitive Negotiation.
- 13. Gifts. Gifts do not require a procurement process subject to this policy. See TBR Policy 4:01:04:00 Solicitation and Acceptance of Gifts.
- 14. Outsourcing. Institutions are encouraged to determine whether some services can be delivered more economically by the private rather than the public sector. The following process is hereby permitted and encouraged:
 - a. The state's cost of the service may be ascertained and kept confidential as part of the evaluation process. This cost must be finally determined and provided to the Chancellor, President, as appropriate, in a sealed envelope prior to bid/proposal due date.
 - b. The service may be the subject of an ITB/RFQ/RFP, as appropriate, which approximately describes the services provided by the TBR/Institution.
 - c. The ITB/RFQ/RFP may require that if the proposer's/bidder's price exceeds the state's confidential cost, the proposal/bid may be rejected.

VII. Procurement Processes

A. Initiating a Purchase

- A Purchase Requisition or other appropriate documentation may be used by an Institutional department to request the Procurement
 Office procure a given good and/or service. All Purchase
 Requisitions/requests require sufficient detail, as specified by the
 Institution's Procurement Office, to allow the proper processing to
 acquire the good and/or service (e.g. quantity, description, vendor,
 delivery instructions, etc.).
- 2. Purchase requisitions/requests will result in one of the following:
 - a. Purchase Order
 - b. Contract
 - c. Procurement Card Purchase
 - d. Competitive Solicitation

B. Purchase Order

1. A purchase order means a written or electronic document issued by the Institution's Procurement Office to a Supplier authorizing a purchase. Sending a purchase order to a Supplier constitutes a legal offer to buy products and/or services. Acceptance of a purchase order by a Supplier forms a contract between the TBR Institution and Supplier. Delivery by the Supplier constitutes acceptance of the purchase order. See Exhibit 6 for the Purchase Order (PO) Terms and Conditions.

C. Contract

- A contract is a written agreement which conforms to TBR Guideline No. G–030, Contracts and Agreements, https://policies.tbr.edu/guidelines/contracts-guideline
- D. Procurement Card Purchase

 A procurement card purchase is an acquisition of goods and/or services using a payment method whereby purchasers are empowered to deal directly with Suppliers for purchases using a credit card issued by a bank or major credit card provider.
 Generally, a pre-established credit limit is established for each card issued. Procurement card purchases are subject to the requirements of Institution/TBR policies and applicable state laws.

E. Competitive Solicitations

- 1. Whenever a purchase necessitates a competitive solicitation, the solicitation may be a formal or informal process and may take the form of a Request for Quotation/Invitation for Bid (RFQ/ITB) or Request for Proposal (RFP), which may involve a multi-step process in order to determine the successful proposer. The steps and components defined below are required in a competitive solicitation, regardless of its form.
 - a. Planning the Solicitation. Proper and sufficient planning should be performed to ensure the successful acquisition of the goods/services. Such planning may include, but not be limited to, the following:
 - Determine appropriate method of procurement, i.e., ITB/RFQ/RFP, based upon nature and scope of deliverables being purchased;
 - (2) Estimate expected total expenditure or revenue;
 - (3) Confirm availability of funds for expenditure;
 - (4) Evaluate historical spending trends for the same or similar items:
 - (5) Draft open specifications using available information sources:

- (6) For all ITB/RFQ/RFPs exceeding \$100,000, written certification from the author or committee that the specifications, to the best of their knowledge, are not proprietary shall be documented in the bid file. (See Exhibit 7)
- (7) Identify existing equipment, if any, as trade-ins;
- (8) Define timeline for receipt of deliverables;
- (9) Determine evaluation criteria, i.e. how an award will be made, i.e. lowest total cost, lowest cost per item or groups of items, best overall evaluated bidder, etc.
- (10) Identify prospective vendors.
- b. Scope of Work and Specifications. Whenever possible, the scope of work and procurement specifications for goods and services shall be worded or designed to permit open and competitive solicitation.
 - (1) The scope of work is a detailed description of what is required of the vendor to satisfactorily perform or deliver what is required under the contract. The scope of work should provide a clear and concise description of the desired goods and/or services.
 - (2) Specifications used for competitive bidding shall be functional or performance specifications, when practicable, and must be clear, unambiguous and written to promote open and fair competition. Specifications may take the following forms:
 - (a) Descriptive Specifications. A descriptive format consists of a conventional listing or paragraph

text description of specification data and should; if practicable:

- (i) Identify the product using generic terminology in the description;
- (ii) List any characteristics that determine performance capability and identify those characteristics that are essential in order to meet performance requirements; and
- (iii) Detail the minimum or maximum acceptable performance requirements for each characteristic with as much tolerance and flexibility as practicable.
- (b) Specifications Based on Brand Name.
 - (i) All brand and model numbers used for the purchase of goods must be those in current production and available in the market. The use of brand and model names alone will not be permitted as a substitute for performance or functional specifications, unless providing performance or functional specifications is impracticable. When an item is specified by the use of brand names, the words "or equal" should be included.
 - (ii) Reference to brand names, trade names, model numbers, or other descriptions peculiar to specific brand goods, is

- made to establish a required level of quality and functional capabilities. It is not intended to exclude other goods of comparable quality or functionality.

 Comparable goods of other manufacturers will be considered if proof of comparability is contained in the response.
- (iii) It shall be the responsibility of the vendors, including vendors whose product is referenced, to furnish with the bid such specifications, catalog pages, brochures or other data as will provide an adequate basis for determining the quality and functional capabilities of the product offered. Failure to provide this data may be considered valid justification for rejection of a bid.
- (c) Specifications Based on Standard Specifications and Scopes of Work. Institutions may develop standard specifications and scopes of work for the procurement of goods and/or services which fit, insofar as possible, the requirements of the majority of its departments that use the same.
- (d) Specifications Based on Catalogs, Price List, or Price Schedules. Specifications may require vendors to respond to a solicitation using a

- plus (+) percentage (%), minus (-) percentage (%), or net cost offered as a discount or surcharge applying to the goods listed in the catalog, price list, or price schedule described within the solicitation. Solicitations of this type shall include a specific list of items for competitive analysis.
- (e) Specifications Based on Qualified Goods List.

 Specifications may include a list of preapproved brands and model numbers that meet the requirements. Whenever such preapproved items are listed, the solicitation shall provide an opportunity for the submittal of additional items for consideration by the Institution for inclusion in the approved brands/model numbers. If additional items are approved for bidding, notification shall be provided to all bidders. The decision to approve additional brands/models for bidding shall be at the sole discretion of the Institution.
- (f) Life Cycle Costing. The life cycle costs of commodities as developed and disseminated by the federal government shall be used as feasible. In determining life cycle costs, the following factors may be considered in the bid evaluation:
 - (i) the acquisition cost of the product;

- (ii) the energy consumption and the projected energy cost of energy over the useful life of the product; and
- (iii) the anticipated resale or salvage value of the product.
- (g) Energy Efficiency Standards. Energy Star is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy that has established energy efficiency standards utilized by the federal government in its contracting for major energy-consuming goods. The Energy Star website, http://www.energystar.gov/, provides a qualified list of goods meeting Energy Star's minimum energy specifications, life cycle costing calculations, life cycle cost formula information, and qualified goods that meet Energy Star's rating for using less energy and helping to protect the environment. Institutions may use goods listed on the Energy Star website's list of qualified goods as "acceptable brands and models" on bid documents. Office equipment, appliances, lighting, and heating and cooling products and systems purchased by Institutions shall be Energy Star qualified; provided, that such Energy Star qualified products and systems are commercially available.

- (h) Specifications to Permit Remanufactured/Recycled/Re-Refined/ Used Goods. All goods offered and furnished must be new unless the ITB/RFQ/RFP specifically permits offers of used, remanufactured, or reconditioned. ITBs/RFOs/RFPs which specifically permit offers of used, remanufactured, or reconditioned goods shall require a warranty; however, the Chancellor, President, or designee shall have the authority to waive this requirement. For applicable procurements, whenever an Institution deems such to be advantageous, specifications may be worded or designed so as to permit bidding of remanufactured/recycled/re-refined/used goods. Such specifications shall be comparable in use and quality to new materials, supplies and equipment.
- (i) Specifications for Purchases of Chemical Products. Specifications for purchases of chemical products shall require the vendor to provide a material safety data sheet (MSDS) for such chemical products as listed on the national MSDSSEARCH repository. A site, operated by or on behalf of the manufacturer or a relevant trade association shall be acceptable so long as the information is freely accessible to the public.

- c. Drafting the Solicitation. The Institution's procurement office will prepare a solicitation document using the information developed during solicitation planning. The solicitation document shall include sufficient information to permit a complete and accurate bid/proposal and shall, at a minimum, contain the following information:
 - (1) The required sole point of contact from the Institution;
 - (2) The time and place that bids will be received and opened;
 - (3) Information describing the purpose of the procurement, technical requirements, bidder qualifications, and any other information considered relevant to the goods or services being acquired;
 - (4) The quantity of goods or services required;
 - (5) If the estimated expenditure or revenue exceeds \$100,000 annually, the solicitation document shall specify at least one question/answer period and/or pre-bidders' conference, with a written record of questions and responses provided to all prospective bidders;
 - (6) Expected time of delivery;
 - (7) Amount of insurance, bid or performance bond, if any;
 - (8) Pro-forma contract, if applicable, containing the terms and conditions required by the Institution;
 - (9) Description of the criteria used to evaluate bids/proposals;

- (10) Date bids/proposals will be available for public inspection;
- (11) An inquiry to bidder regarding whether other TBR/UT institutions and/or state agencies may purchase from the contract; and if so, the period of time during which the contract terms and pricing will be available to other institutions; and
- (12) Standard terms and conditions applicable to the solicitation.
- d. Minimum Notice and Number of Bids. The minimum required notice and number of bids for competitive solicitations shall be as follows:
 - (1) If the estimated amount of the purchase (or revenue) is \$2510,000 but less than \$1050,000, written, telephone or electronic bids must be solicited from at least three (3) qualified vendors. When telephone bids are solicited, a record of the bidders and amounts bid shall be maintained.
 - (2) If the estimated amount of the purchase (or revenue) is \$1050,000 or more, written sealed bids must be solicited from fifteen (15) vendors or the number of vendors on the Registered Vendors List--whichever is less and to all that request the specific Solicitation. The Institution's Chief Procurement Officer must approve the solicitation of less than 15 bids.
 - (3) If the annual estimated amount of the purchase is \$100,000 or more, solicitations must be sent in a manner that verifies proof of delivery.

- (4) An ITB/RFQ for goods and services must be sent at least fourteen (14) days (ten (10) days when all vendors are local vendors) before the date that the bids are scheduled to be opened. The Chief Procurement Officer may approve a shorter number of days for policy or electronic informal bids, as applicable.
- (5) For RFPs and applicable ITB/RFQs, e.g. an ITB/RFQ having requirements in addition to or other than the purchase of goods, a minimum of four (4) to six (6) weeks should be allowed for vendors to adequately prepare a competitive proposal based on the method of RFP or ITB/RFQ delivery, bid specifications and prebid/proposal questions, comments, and responses. Examples of solicitation processes which would need to allow at least six (6) weeks include, but are not limited to:
 - (a) Banking and other financial services;
 - (b) Bookstore and food services operations;
 - (c) Custom software and or IT system services;
 - (d) Advertising management services, and
 - (e) Any other bid for which the additional time is appropriate.
- (6) A vendor's general or standing request for notice for all Solicitations of a given type shall not suffice as a request for a specific Solicitation and shall create no obligation on the Institution.

- e. Communication with Bidders/Proposers. When specified in the solicitation document, all bidders shall communicate only with the procurement sole point of contact. Failure of the bidder to communicate with the procurement sole point of contact may result in disqualification. Amendment and/or modifications to the requirements shall be in writing and provided to all prospective Respondents. No solicitation may be orally modified or amended.
- f. Pre-Bid/Proposal Conference/Question and Answer Period. If appropriate, a pre-bid/proposal conference and/or a question and answer period shall be included in the solicitation process. The purpose of the pre-bid/proposal conference and question and answer period is to provide prospective bidders/proposers the opportunity to submit questions/comments regarding the solicitation. A written record of all questions/comments submitted along with the Institution's official responses is to be prepared and made available to all prospective bidders, as an addendum to the solicitation document. Bids/proposals shall take into consideration any and all amendments to the solicitation document, and responses shall reflect any changes made to the solicitation. Should extensive changes to a solicitation document be required, the Institution may elect to cancel the solicitation and reissue it based upon a revised solicitation document.
- g. Delivery of Bids/Proposals. Bids/Proposals must be received at the specified location on or before the date and hour designated for bid opening. All bids received shall be date

and time stamped to show compliance with the designated opening date and time. Late bids will be rejected and may be retained unopened in the bid file or returned to the bidder/proposer upon their request. Whenever an unopened bid is returned to a vendor, a written record shall be maintained.

- h. Vendor's Information on Bid. Each bid should include the full name and business address of the bidder. If the vendor is a corporation, the name shall be stated as it appears in its corporate charter. Any resulting contract or purchase order will be issued to the business name specified in the bid.
- i. Bid Format and Signature. Bids must be in the form specified by the Institution. All formal bids must bear a signature. The signatory on the bid must have authority to bind the company in the contract.
- j. Bid Withdrawal, Revision, and Rejection.
 - (1) Bid Withdrawal.
 - (a) Before bid opening, a vendor may be permitted to withdraw a bid entirely and/or submit a substitute bid. The vendor making such a request must submit suitable identification.
 - (b) After bid opening, a vendor will be permitted to withdraw a bid only where there is obvious clerical error in the bid such as a misplaced decimal point, or when enforcement of the bid would impose unconscionable hardship due to an error in the bid resulting in a quotation substantially below the other bids received.

Withdrawal of a bid after bid opening will be considered only upon written request from the vendor. In cases of errors in the extension of prices in the bid, the unit price will govern.

(2) Bid Revision.

- (a) A bid may not be revised after bid opening, however, after evaluation is completed and the successful bidder/proposer is selected, the Institution may initiate negotiations which serve to alter the bid/proposal in a way favorable to the Institution. For example, prices may be reduced, time requirements may be revised, the bid/proposal may be revised to supply omitted contract terms, etc.
- (b) In no event shall negotiations increase the cost or amend the proposal such that the apparent successful proposer no longer offers the best proposal.

(3) Bid Rejection.

- (a) All bids shall be subject to rejection by the Chancellor or designee, or President or designee.
- (b) Any proposal that restricts the rights of the Institution or otherwise qualifies or limits the bid/proposal may be considered to be Non-Responsive, and the bid/proposal may be rejected.

- (c) If the Institution determines that a bidder/proposer has provided information which the proposer knew or should have known was materially incorrect, or was not submitted independently without collusion, the subject bid/proposal may be determined Non-Responsive and may be rejected, and the bidder/proposer may be excluded from the solicitation opportunities.
- (d) Action to reject all bids shall be taken only for unreasonably high prices, errors in the ITB/RFQ/RFP, cessation of need, unavailability of funds, failure of all proposals to meet technical specifications, lack of competition, a determination that the goods/services can be more economically delivered pursuant to an agreement with another TBR institution of other State Agency, or a determination that proceeding with the procurement would be detrimental to the best interests of the Institution, the reason for which must be documented and approved by the Chancellor, President, or their respective designees.
- (e) When it becomes necessary to reject all bids, in a formal solicitation process, the reason for such rejection must be set out in complete detail and made available to all bidders who submitted a bid.

- (f) If another solicitation document is to be issued, all prior bids/ proposals shall remain closed to inspection by the public until the evaluation of the re-bid is complete.
- k. Acceptance of Bids/No Rights Created.
 - (1) Notwithstanding any provision contained herein or in any solicitation document, submission of a bid/proposal shall not create rights, interests or claims of entitlement in any bidder/ proposer, including the successful bidder/proposer. Notwithstanding any action or agreement to the contrary, no such right, interest, or claim shall exist unless and until a purchase order has been issued or a Fully Executed Contract is issued.
- I. Evaluation of Bids Received in Response to an ITB/RFQ.
 - (1) When more than one item is specified in the bid, the Institution may specify in the bid document that it shall have the right to determine the low vendor(s) either on the basis of each individual item, a group of items, or the total of all items.
 - (2) The contract for purchase shall be awarded to the lowest Responsive and Responsible bidder which meets the required specifications, taking into consideration quantifiable factors including but not limited to the conformity of the goods and/or services to the specifications, any discount allowed for prompt payment or other reason(s), transportation charges, and the date of delivery specified in the solicitation.

- m. Evaluation of Bids Received in Response to an RFP.
 - (1) An RFP includes subjective as well as objective evaluation criteria. Evaluation of proposals submitted in response to an RFP is based upon a points system, whereby a contract for purchase of goods or services is made to the best evaluated proposer and not necessarily the lowest cost proposer.
 - (2) The RFP requires that a proposal contain separately sealed technical and cost proposals. The goal is to permit the evaluation of a proposal's technical capabilities by a selected group of evaluators without considering the cost factor.
 - (3) Compliance with the mandatory RFP requirements shall be determined by the Solicitation Coordinator in consultation with the Chief Business Officer or designee.
 - (4) Evaluation of technical offers shall be determined by an Evaluation Team. Members of the Evaluation Team should be adequate and appropriate to the scope and nature of the RFP. Members of the Evaluation Team must complete the Evaluator Conflict of Interest/Confidentiality Form (See Exhibit 8)
 - (5) Procurement department representatives shall review the proposals to ensure procurement procedures were followed and shall offer guidance to the Evaluation Team, but shall not serve on the Evaluation Team, and shall not score technical proposals received, except in instances where the RFP is directly

- related to a good/service needed by the procurement department.
- (6) Any technical offers shall be evaluated based on the criteria of the RFP and other information learned during the technical evaluation process.
- (7) Technical offers not deemed acceptable will not proceed to the pricing phase. Cost proposals shall not be opened if the associated technical proposal has been deemed Non-Responsive and is rejected by the Institution.
- (8) Technical proposals must not include any cost proposal information. Inclusion of cost proposal information in a technical proposal will result in automatic disqualification of the proposal without further consideration.
- (9) Technical proposals are opened and scored separately prior to cost proposals being opened/evaluated. Once technical scores are finalized, the Solicitation Coordinator will open and score the cost proposals based upon the criteria as set out in the RFP, with the lowest cost bidder receiving the highest score and remaining proposers receiving a pro-rated score thereafter.
- n. Site Visits and Presentations.
 - (1) A solicitation may provide for site visits to bidder/proposer locations by evaluators and/or presentations by bidders/proposers as part of the evaluation process. In such event, any scores resulting

from these activities will be applied prior to the opening of the cost proposal.

- o. Tied Responses Resolution.
 - (1) A tie exists when two or more Respondents offer goods or services that meet all specifications, terms and conditions at identical prices including cash discount offered for prompt payment. A tie will be broken by considering the following factors, in descending order:
 - (a) First preference shall be given to a "Tennessee Bidder". Pursuant to T.C.A. § 12-4-121(c)(2), a "Tennessee Bidder" means a business that is:
 - (i) Incorporated in this State;
 - (ii) Has its principal place of business in this State; or
 - (iii) Has an established physical presence in this State.
 - (b) Second preference shall be given to certified Disadvantaged Business Enterprise (DBE) bidder.
 - (c) Third preference shall be given to the bidder who was the low bidder on other items being bid for the same requisition.
 - (d) Fourth preference shall be given to the bidder who offers the best delivery.
 - (e) If a tie remains, it shall be broken by lot or coin toss.

- p. Notice of Intent to Award.
 - (1) For RFPs and applicable ITB/RFQs, a notice of intent to award shall be sent to all responsive and Responsible Bidder/Proposers containing, at a minimum, the content provided by the TBR System Office.
- q. Alternate Bids.
 - (1) Alternate bids will not be considered unless specifically called for in the bid.
- r. The scope of the good(s)/service(s), as defined in the solicitation, shall form the basis of the resulting contract and cannot be expanded beyond the scope of the final solicitation document.
- s. In order to provide a clear audit trail, the ITB/RFQ/RFP file (hard-copy or electronic) shall contain, at a minimum, the following:
 - (1) Documentation from the requesting department
 - (2) A copy of the ITB/RFQ/RFP issued (including specifications),
 - (3) A list of vendors for the solicitation, including the date vendors were sent the ITB/RFQ/RFP and bidders actions,
 - (4) For RFPs and applicable ITBs/RFQs, any pre-bid questions/responses or addendums to the ITB/RFQ/RFP,
 - (5) Any vendor correspondence (i.e. intent to propose letters, questions, etc.),

- (6) For RFPs and applicable ITB/RFQs, all documentation relating to the composition of the Evaluation Team and the evaluation documentation used to make the award,
- (7) As applicable, any documentation that warrants a rebid of the ITBs/RFQ/RFP,
- (8) Any informal bid complaints and the respective responses/actions,
- (9) Any formal bid protests,
- (10) As applicable, copies of intent to award letters,
- (11) Purchase order and/or contract or respective reference information, and
- (12) And any other documentation applicable to the procurement.

F. Exemptions

- Certain procurements/payments, as specified by the Institution, may be exempted from these processes/procedures. These include but are not limited to the following:
 - a. Telephone bills
 - b. Utility bills, including connection fees
 - c. Internet Connection Fees
 - d. Freight charges
 - e. Postage charges
 - f. Notary public fees
 - g. Fees in connection with titles or title searches
 - h. Vehicle rental while on approved travel

- i. Tuition, fees, and supplies for state employees
- j. Emergency medical expenses

VIII. Protested Bids

- A. Right to Protest.
 - Protest procedures shall be included, or a link thereto, in all ITBs/RFQs/RFPs.
 - An Aggrieved Respondent may protest, in writing, to the Chief
 Procurement Officer within seven (7) Calendar Days from the date
 of notice to award. Protests must be received by the Institution's
 Procurement Office no later than the close of business of the
 seventh Calendar Day.
 - 3. The following are the sole grounds for a protest:
 - The contract award was arbitrary, capricious, an abuse of discretion, or exceeded the authority of the awarding entity;
 - b. The procurement process violated a constitutional, statutory, or regulatory provision;
 - c. The awarding entity failed to adhere to the rules of the procurement as set forth in the solicitation and this failure materially affected the contract award;
 - d. The procurement process involved responses that were collusive, submitted in bad faith, or not arrived at independently through open competition; and
 - e. The contract award resulted from a technical or mathematical error during the evaluation process.
 - 4. Any issues not raised by the protesting party after the seven (7)

 Calendar Day period shall not be considered as part of the protest.

- Protests shall include the required bond, as specified in Section VIII.C, below. Protests received which do not include the required bond shall not be considered. See Exhibit 9 for sample protest bond.
- B. Signature on Protest Constitutes Certificate.
 - 1. A protest must be signed by an authorized company representative, who certifies that they have read such document, that to the best of their knowledge, it is well grounded in fact and that it is not submitted for any improper purpose, such as to harass, limit competition, or to cause unnecessary delay or needless increase in the cost of the procurement or of the litigation.
 - If the protest is submitted in violation of any provisions of this Section VIII.B, appropriate sanctions, which may include removal from future bid opportunities and forfeiture of the protest bond, may be imposed.

C. Protest Bond

- 1. The protesting party shall post, with the Chief Procurement Officer of the Institution, at the time of filing a notice of protest, a bond payable to the Institution in the amount of five percent (5%) of the lowest cost proposal evaluated or five percent (5%) of the highest revenue proposal evaluated. Calculation of the value of the bond shall be made based on the total value of the procurement, including any renewals thereof. Such protest bond shall be in form and substance acceptable to the Institution and shall be immediately payable to the Institution conditioned upon a decision by the Chief Financial Officer or designee that:
 - a. A violation of Section VIII.B.:
 - b. The protest has been brought or pursued in bad faith; or

- c. The protest does not state on its face a valid basis for protest.
- 2. The Institution shall hold such protest bond for at least eleven (11)

 Calendar Days after the date of the final determination by the Chief

 Financial Officer.
- 3. At the time of filing notice of a protest of a procurement in which the lowest evaluated cost proposal is less than one million dollars (\$1,000,000), or in which the highest evaluated revenue proposal is less than one hundred thousand dollars (\$100,000), a minority, women, small or service disabled veteran-owned business protesting party may submit a written petition to the Chief Financial Officer for exemption from the protest bond requirement.
 - a. Such a petition must include clear evidence of business classification which shall be validated with the ethnicity information supplied with the solicitation. The petition shall be submitted to the Chief Financial Officer who has seven (7) Calendar Days in which to make a determination.
 - If an exemption from the protest bond requirement is granted, the protest shall proceed as though the bond were posted.
 - c. Should the Chief Financial Officer deny an exemption from the requirement, the protesting party shall post the bond with the Chief Procurement Officer of the Institution as required in Section VIII.C.1. within five (5) Calendar Days of the determination.
- 4. Authority to Resolve Protest.
 - a. The Institution's Chief Procurement Officer has the authority to resolve the protest. If deemed necessary, the Institution's

- Chief Procurement Officer may request a meeting with the protesting party to seek clarification of the protest issues.
- The final determination of the Institution's Chief
 Procurement Officer shall be given in writing and submitted to the protesting party.
- c. The protesting party may request that the final determination of the Institution's Chief Procurement Officer be considered by the Institution's Chief Financial Officer. The request for consideration shall be made in writing to, and received by, the Institution's Chief Financial Officer within seven (7) Calendar Days from the date of the final determination by the Institution's Chief Procurement Officer.
- d. The Institution's Chief Financial Officer has the authority to review and resolve the protest. If deemed necessary, the Institution's Chief Financial Officer may request a meeting with the protesting party to seek clarification of the protest issues. The final determination of the Institution's Chief Financial Officer shall be given in writing and submitted to the protesting party.
- e. The protesting party may request that the final determination of the Institution's Chief Financial Officer be considered by the Chief Executive Officer, or President of the Institution. The request for consideration shall be made in writing to, and received by, the Chief Executive Officer or President within seven (7) Calendar Days from the date of the final determination by the Institution's Chief Financial Officer.

- f. The Institution shall have no longer than sixty (60) Calendar Days from receipt of the protest to resolve the protest.
- g. The protesting party may request that the final determination of the President be considered by the Chancellor. The request for consideration shall be made in writing to, and received by, the Chancellor within seven (7) Calendar Days from the date of the final determination by the President.
- h. The determination of the Chancellor or designee is final and shall be given in writing and submitted to the protestor.
- i. Should the Institution fail to acknowledge receipt of a protest within fifteen (15) Calendar Days and to resolve the protest within sixty (60) Calendar Days, the protesting party may request that the Chancellor consider the protest. Such request shall be in writing and received by the Chancellor within seven (7) Calendar Days from the expiration of the sixty (60) day period.

5. Stay of Award

- a. Prior to the award of a contract, a proposer who has protested may submit to the Institution's Chief Procurement Officer a written petition for stay of award. Such stay shall become effective upon receipt by the Institution's Chief Procurement Officer.
- b. The Institution's Chief Procurement Officer shall not proceed further with the solicitation process or the award until the protest has been resolved in accordance with this section, unless the Institution's Chief Financial Officer makes a written determination that continuation of the solicitation process or

the award without delay is necessary to protect substantial interests of the Institution.

IX. Reports

- A. Reports shall be submitted to the TBR System Office as follows:
 - 1. Small/Minority/Women/Veteran-Owned Business Report. This quarterly report, required by T.C.A. § 12-3-1107, consists of transactions with minority-owned, women-owned, small, service disabled veteran-owned businesses shall be reported to the TBR System Purchasing and Contracts Office on a quarterly basis (January March, April June, July-September, and October December). A comprehensive report is submitted to the Governor's Office of Diversity Business Enterprise (GoDBE).
 - 2. Contracts Report. This quarterly report consists of contracts for all personal, professional, and consulting contracts exceeding \$5,000. This report shall also include non-competitive contracts with a value of \$50,000 and greater. This report shall be reported to the TBR System Purchasing and Contracts Office. A comprehensive report is then submitted to the State's Fiscal Review Committee.
 - 3. ITB/RFQ/RFP Diversity Report. This quarterly report consists of contracts/purchase orders issued from request for quotations and request for proposals for goods and/or services pursuant to T.C.A. § 12-3-1107 and shall be reported to the TBR System Purchasing and Contracts Office. A comprehensive report is then submitted to the Governor's Office of Diversity Business Enterprise (GoDBE).
 - 4. Senate, Finance, Ways and Means Report. This annual report consists of a list of all contracts (both goods and services) with a value of \$50,000 or greater (both revenue and expenditure contracts). This request includes all contracts currently active. This

shall be reported to the TBR Business and Finance Office. A comprehensive report is then submitted to the Senate Finance, Ways and Means Committee.

X. Vendors

- A. Vendor Registration. Each Institution shall maintain a process by which prospective vendors may register to conduct business with the Institution.
 - The Institution's registration system shall enable the Institution to generate a list of vendors who have registered to provide specific commodity classes.
 - The Institution may require the vendor to submit information (other than the vendor application) which demonstrates its ability to provide certain goods or services prior to inclusion on the list of vendors.
- B. Tennessee Statutory Vendor Requirements/Registration
 - 1. Illegal Immigrants
 - a. No person may enter into a contract to supply goods or services to the Institution without first attesting in writing that the person will not knowingly utilize the services of illegal immigrants in the performance of the contract, and will not knowingly utilize the services of any subcontractor who will utilize the services of illegal immigrants in the performance of the contract. T.C.A. § 50-1-103.

2. Sales and Use Tax

a. No person may enter into a contract to supply goods or services to an entity without first registering registered or receiving an exemption from the Department of Revenue for the collection of Tennessee sales and use tax. T.C.A. § 67-6-601–608. 3. Pursuant to T.C.A § 62-6-101 et seq., construction bids with an estimated total of \$25,000 or greater require bidders to provide its TN contractor's licensure information, including classification and date of expiration with its bid response.

C. Removal from Vendors List

- Vendors who fail to provide adequate goods and/or services may be removed from the vendors list.
- 2. Reported failure to comply with bids, awards, and/or orders, etc. shall be documented and maintained.
- 3. Examples of failure to comply include but are not limited to:
 - a. Over, under and/or late shipments;
 - b. Failure to ship;
 - c. Damaged and/or defective products;
 - d. Shipments not in conformance with specifications;
 - e. Unauthorized substitutions.
- 4. Other principal causes for removal from the vendor list are:
 - a. Billing Errors;
 - b. Service Deficiencies:
 - c. Unethical Practices;
 - d. Misrepresentation of Merchandise;
 - e. Unwillingness to amend impermissible clauses;
 - f. State or federal debarment status.
- 5. Failure of a vendor to perform satisfactorily in any of the above areas may result in a vendor's liability for damages to the Institution.

XI. Receiving

- A. Freight, Shipping, Receipt, Storage and Inspection of Goods.
 - Freight and Shipping. There are two (2) types of shipping: FOB
 Destination and FOB Origin.
 - a. Free On Board (FOB). "FOB" is an acronym for "free on board" when used in a sales contract. The seller agrees to deliver merchandise, free of all transportation expense, to the place specified by the contract.
 - (1) FOB Destination. Under "FOB Destination," title and risk remain with the seller until it has delivered the goods to the location specified in the contract. FOB Destination is the standard method for institutional shipments.
 - (2) FOB Origin. "FOB Origin" means that title and risk pass to the buyer at the moment the seller delivers the goods to the carrier. The parties may agree to have title and risk pass at a different time or to allocate shipping charges by a written agreement. In order to agree to FOB Origin, the vendor or Institution must provide shipment protection for the Institution's interest.
 - b. Receipt. Upon receipt of supplies, materials, and equipment, the receiving Institution shall promptly make a written certification that the items received were equal in quality and quantity to those purchased by entering verification on the receipt documents (hard-copy or eProcurement). The Institution's copy of the Purchase Order may be used to verify goods or services received.
 - c. Shipping Documents. Upon delivery, the Institution shall:

- (1) Verify that the shipping documentation names the Institution as the actual consignee and that the number of cartons, crates, etc., listed is the same as the amount received.
- (2) Examine containers for signs of external damage or pilferage. If signs of damage or pilferage are obvious or suspected, it must be noted on each copy of the freight bill and signed (not initialed) by the delivering driver.
- (3) Sign the freight bill and retain a copy for Institution's records. The notation "SUBJECT TO FURTHER INSPECTION" may accompany the Institution or central receiving's signature.
- (4) Count and inspect the internal contents of all boxes, crates or cartons to determine that the material received matches the description listed on the packing slip, receiving documents, and/or purchase order, in regard to quantity, quality, size, color, model number, specifications, etc. and record in the Institution's eProcurement system.
- (5) If any discrepancies (i.e. wrong item(s), overages, shortages, damages) exist, they must be noted on the packing slip, receiving report, and/or purchase order. Appropriate corrective action shall be taken for all discrepancies.
- (6) All receiving records should indicate the quantity and date received and any other information pertinent to the receiving process.

(7) The material received must be retained or sent to the proper department. Damaged goods deemed unacceptable are to be retained for further disposition.

XII. Contract Monitoring

- A. Service Contracts. All service contracts shall contain a provision that states that the contractor's activities shall be subject to monitoring by the Institution and/or state officials. These contract types include, but are not limited to:
 - 1. Personal Service
 - 2. Professional Service
 - 3. Software Related Agreements
 - 4. Grants, including subcontracts
 - 5. Memorandums of Understanding
- B. Monitoring Plan. Institutions shall maintain a monitoring plan (See Exhibit10) for all service contracts to ensure the following:
 - Contract performance in terms of progress and compliance with contract provisions;
 - 2. Communication with Contractor to ensure maximum performance and intended results:
 - 3. Financial obligations of the Institution do not exceed the contract pricing;
 - 4. Deliverables are received:
 - Appropriate approval and remittance of payments for acceptable work are in accordance with contract provisions and applicable law;

- Maintenance of records for each contract that documents activities such as procurement, management, and sub-recipient monitoring, if applicable; and
- 7. Evaluation of contract results in terms of the achievement of organizational objectives.
- C. Goods, Materials and Supplies. Procurement of goods, materials, and supplies under this policy shall not require a monitoring plan, but shall comply with TBR and Institution internal controls and audit procedures.

XIII. Surplus Property

- A. Surplus property is personal property which has been determined obsolete, outmoded, unusable or, no longer usable by the Institution, or property for which future needs do not justify the cost of maintenance and/or storage.
- B. Disposal of such property must be in accordance with TBR Policy No.4:02:20:00, Disposal of Surplus Personal Property.

XIV. Accessibility

- A. Institutions shall seek to afford persons with disabilities the opportunity to use Informational/instructional and technologies to acquire the same information, engage in the same interactions, and enjoy the same services as a person without a disability in an equally effective and equally integrated manner, with substantially equivalent ease of use.
- B. Institutions shall include language in applicable procurements that the products/services, including any updates, provided to the Institution will meet the accessibility standards set forth in WCAG 2.0 AA (also known as ISO standard, ISO/IEC 40500:2012), EPub 3 and Section 508 of the Vocational Rehabilitation Act.

C. When signature is required by the Institution, to demonstrate that the vendor's product complies with the aforementioned accessibility standards, the vendor shall verify accessibility by completing the Vendor Product Accessibility Statement and Documentation Form (See Exhibit 11). If the vendor is not compliant with the aforementioned accessibility standards, the vendor shall describe by using the Accessibility Conformance and Remediation Form its plan for product/service compliance.

XV. Fiscal Review

- A. Certain procurements/contracts must be also filed with and reviewed by the State's Fiscal Review Committee. This includes procurements/contracts that meet all of the following criteria:
 - 1. Contracts that are non-competitive; and
 - 2. Contracts that have the potential of being for a period of more than one year; and
 - 3. Contracts that exceed \$250,000 in total value (including all potential renewals)
- B. For all procurements/contracts that meet these criteria, the Institution shall work with the TBR System Office to produce/coordinate the documentation required for Committee submittal/review.

XVI Bonds

- A. Performance Bonds
 - 1. The Institution may require a bond to secure a Contracting Party's performance of a contract.
 - 2. When required, the amount of the bond shall be stated as a percentage of the contract price (but may not exceed 100 percent (100%) of the total contract price), and the amount may be reduced

- proportionately after contract award or performance under the contract moves forward successfully.
- 3. All bonds must be filed with the Institution within fourteen (14)

 Calendar Days after receipt of request. Personal checks shall not be acceptable in the place of performance bonds. However, bank cashier's checks shall be accepted.
- 4. An irrevocable letter of credit or a certificate of deposit, which shall be held by the Institution from a State or national bank or a State or federal savings and loan association having a physical presence in Tennessee may be accepted by the Institution in lieu of a performance bond, subject to approval of the terms and conditions of said irrevocable letter of credit or certificate of deposit.

B. Bid bonds.

- A bid bond is a surety bond issued by an insurance company, bank, or other financial institution, to ensure that the winning proposer will enter into a contract.
- 2. All bid bond amounts shall be stated as a set amount or as a percentage of the contract value. In no event shall the bid bond amount exceed five percent (5%) of the estimated value of the contract.
- 3. Bid bonds submitted by unsuccessful Respondents shall be returned upon contract award.
- 4. Personal checks shall not be accepted in the place of bid bonds.
- 5. Other forms of security to guarantee a bid bond may include an irrevocable letter of credit or a certificate of deposit or cashier's check from a state or national bank or a state or federal savings and

- loan association or other financial institution having a physical presence in Tennessee.
- 6. The terms and conditions of all forms of security to guarantee a bid bond shall be approved by the Institution before they are accepted as security for the Respondent's performance.
- 7. In addition to any applicable requirement of T.C.A. § 12-4-201, no contract for the services of a construction manager shall be awarded for any public work in this state by any city, county or state authority or any board of education unless there is posted at the time of the submittal of a bid for services by a construction manager a bid bond equal to ten percent (10%) of the value of the services proposed and the value of the work to be managed or may at the time of contracting provide payment and performance bonds in amounts equal to the combined monetary value of the services of the construction manager and the value of the work to be so managed. T.C.A. § 62-6-129.

C. Payment Bonds

- A payment bond is a good and solvent bond to ensure that the contractor will pay for all the labor and materials used by the contractor, or any subcontractor under the contractor, in such contract.
- 2. No institution shall award any contract in excess of \$100,000.00 for public work until a payment bond of twenty-five percent (25%) of the contract price is provided by the contractor to the Institution.
- 3. Where advertisement is made, the solicitation shall include the bond requirement. T.C.A. § 12-4-201.
- D. Protest Bond Refer to Section VIII. C., above.

XVII. Strategic Sourcing Group

- A. The Strategic Sourcing Group, primarily a subset of the Council of Buyers, shall seek opportunities to improve system-wide efficiencies by leveraging purchasing and sourcing resources across the TBR system. The Group shall seek advice and input from key functional areas in which procurement and sourcing needs are often common and substantial.
- B. The Group's activities shall include, but not be limited to:
 - Developing a framework of shared governance and accountability to ensure the System's approach to strategic sourcing is effective, responsive, and sustainable;
 - Establishing new collective agreements and enhancing existing agreements to ensure that procurements are in the best interest of the System.
 - 3. Serving in an advisory capacity for system-wide agreements

XVIII. Prohibited Transactions

- A. No personal items shall be purchased through the Institution or from funds of the Institution for any employee of the Institution or any Immediate Family of any employee.
- B. No employee of an Institution responsible for initiating or approving requisitions shall accept or receive, directly or indirectly, from any person, firm or corporation to whom any contract may be awarded, by rebate, gift or otherwise, any money, or any promise, obligation or contract for future awards or compensation.
- C. Whenever any contract is awarded contrary to the provisions of TBR Purchasing Policy 4:02:10:00, the contract may be void and of no effect, and if the violation was intentional, the employee responsible for the purchase may result in disciplinary proceedings under TBR and Institutional policy. TBR Policy 1:02:03:10, Conflict of Interest.

XIX. Procurement Policy

A. Each institution shall maintain a written procurement policy (may be in electronic format) which sets forth any procedures of the Institution which are in addition to and necessary to comply with this policy.

XX. Exceptions

XXI. Any exceptions to the procedures outlined in this policy shall be subject to the approval of the Chancellor or designee and shall be requested in writing by the President or designee. Exceptions shall be made on a case-by-case basis. If an exception is made, a written determination signed by the Chancellor or designee shall be included in the procurement file.

Exhibits

- Exhibit 1 Contract Submittal Checklist(doc /29 KB)
- Exhibit 2 Minority-Ethnicity Form & Information(doc /56 KB)
- Exhibit 3 RFQ Standard Terms & Conditions (doc /55 KB)
- Exhibit 4 Standard Request for Proposal (RFP) Format(docx /211.02
 KB)
- Exhibit 5 Non Competitive Justification(docx /12.58 KB)
- Exhibit 6 Purchase Order Terms & Conditions(doc /47 KB)
- Exhibit 7 Written Bid Certification Form(doc /24.5 KB)
- Exhibit 8 Conflict of Interest-Confidentiality Form(docx /70.62 KB)
- Exhibit 9 Sample Protest Bond(docx /17.02 KB)
- Exhibit 10 Contract Monitoring Plan Form(docx /20.61 KB)
- Exhibit 11 Vendor Product Accessibility Statement &
 Documentation(docx /18.19 KB)

Sources

Authority

T.C.A. § 49-8-203; All State and Federal statutes, codes, Acts, rules and regulations referenced in this policy

History

Source: TBR Meetings, March 5, 1976; June 30, 1978; December 12, 1980; September 18, 1981; June 25, 1982; September 30, 1983; September 20, 1985; December 4, 1987; June 24, 1988; June 30, 1989; September 22, 1989; September 21, 1990; June 28, 1991; June 25, 1993; September 23, 1994; September 20, 1996, March 7, 1997, December 5, 1997; March 27, 1998, December 4, 1998; June 28, 2002; June 27, 2003, April 2, 2004; September 30, 2005; December 8, 2006; March 30, 2007; June 29, 2007; September 28, 2007; March 28, 2008; December 4, 2008; June 19, 2009; TBR Board Meeting September 25, 2009. Revisions to Exhibts: 9/13. March 30, 2016: Complete policy revision and renaming (changed from Purchasing Policies and Procedures); Sept. 2018 ministerial revisions due to FOCUS Act and policy & guideline revamp, and deletion of Guideline B-120.

TBR International Education 2021-22 Annual Report

1 EXECUTIVE SUMMARY

For the second academic year in a row, the COVID-19 pandemic continued to impact the ability of TBR institutions to host study abroad programs. Limited approval was granted by the System Office for TnCIS sponsored trips in spring 2022 and summer 2022. As such, this summary report reflects decreases over previous years and in some cases no data at all. A new effort this year was the development of the global/cultural awareness high impact practice taxonomy. In this year's report, institutions were asked to share if they had used the taxonomy in their self-assessment of the practice yet. Only one school, Cleveland State, had done so during the past academic year. For study abroad, the majority of schools have only done the initial self-study in 2016. As such, schools will be asked to complete the assessment of global /cultural awareness and study abroad in the 2022-23 school year.

The total revenue generated by the International Fee at TBR institutions was \$1,143,067. This is a return to levels seen before the pandemic. The average international fee administered community colleges is \$8 (ranging from \$1-\$15). A portion of the international education fee provides for scholarships for study abroad participation. Among community colleges, total scholarship amounts totaled \$637,219 during this past academic year. International fee money also funds campus international programming which may include speakers, entertainment, and cultural programs. Colleges reported providing a total of 200 programs to students during the past year using international fees with an estimated 5,000 student participants in campus based international programming.

The first section of the annual report includes questions derived from members of the international education advisory group that are of particular interest for the year. TBR policy 2:08:10:00 is the primary guideline outlining the compliance requirements for the administration of study abroad courses, student fees, and expenses asked in the remaining sections. While there are compliance questions included in the annual report, the summary below only includes three of the compliance topics. The compliance items not included are: campus policies revised or added related to international education; complete copies of campus emergency plans; MOA/MOU Agreements; a list of new and innovative programming for international education during the past year; and copies of faculty contracts.

IS THERE MENTION OF INTERNATIONAL EDUCATION IN YOUR INSTITUTION'S STRATEGIC PLAN A: 6 Yes; 7 No

Is there mention of international education in your institution's mission statement? A: 5 Yes; 8 No

How did your institution keep study abroad and international education an institutional priority during the COVID pandemic?

Institution	Activity
CHSCC	Through the Global Virtual Internships, speakers, and webinars.
CLSCC	CSCC held several multicultural fair events, both in-person and virtually, from 2020-
	2022. Most recently in Spring of 2022, we hosted an in-person Multicultural Fair event
	that provided free entertainment, food, and activities for all students, faculty, and staff.
coscc	We continued to recruit for study abroad through study abroad fairs, class visits, virtual
	events, and participation in college-wide CORE and informational events. In addition,
	the director has established a connection with college recruiters so that potential and
	incoming students will be aware of study abroad programs. This, in conjunction with the
	embedded information in our first-year experience class, increases student awareness
	of study abroad opportunities early in their career at Columbia State. Beyond study
	abroad, several international education events were made available to students. In
	2021-22, most students remain virtual so virtual tours, lectures, and activities were
2000	held. More in-person events will be held in the upcoming academic year.
DSCC	Study abroad information sessions were held at each new student orientation for fall
	semester 2021, and institution and TnCIS led study abroad promotional events. Using
	MyDSCC student-wide emails, we shared links to TnClS-provided online excursions. In
	addition, promotional signs and materials were distributed at all DSCC locations and
JSCC	online https://www.dscc.edu/international-studies/tncis. The campus hosted virtual events throughout the semesters that featured international
JSCC	musicians and programming related to global learning.
MSCC	Our international education webpage was updated and kept current. We continued to
IVISCC	recruit students for study abroad programs.
NSCC	Provided TnCIS virtual opportunitites to students.
NESCC	The International Education Program offered virtual programming including a Holocaust
112500	survivor appearing for two interactive guest speaker sessions, local international chefs
	offering international cooking sessions on a college student budget, an online Hispanic
	performance called Tres Vidas, and so forth. We also established a program page in D2L
	which includes online virtual tours of renowned international locations as well as
	information regarding study abroad and passport application.
PSCC	Created virtual events thru out the pandemic and continuted to offer opportunites to
	incorportate international eduction into the cirriculum.
RSCC	We linked our students, faculty, and staff to multiple free, digital programs. Fore
	example, virtual tours of historic sites and museums, as well as, virtual concerts and
	speaking engagements. We also hosted a virtual discussion of the impact of COVID on
	Latin America with several experts in the fields of government, law, and health during
	the Spring, 2022 semester. In lieu of study abroad opportunities, we also organized a
	number of domestic one-day excursions to internationally themed locations to include:
	1. A program by a dual-studies class to see the Tennessee State Museum, the
	Parthenon, and to eat an internationally-themed meal at the Tennessee Farmer's
	Market.
	2. We took students from two campuses to see Romeo and Juliet at the Barter Theater
	in Abingdon, Virginia along with an internationally-themed meal at The Tavern
	m / wingaon, virginia along with an internationally-themica meal at the raveill

	restaurant in Abingdon.
	3. Visited the Biltmore House (Asheville, NC) and viewed the home and grounds along with the Monet Virtual Experience. We also had an internationally-themed meal at the Biltmore House.
	4. Took our massage therapy students and faculty to learn about international massage therapy methods at a wellness college in Atlanta, Georgia. Also visited the Buford Highway Farmer'S Market for a meal. The BHF hosts groceries and cooked meals from across the globe.
	We also hosted a virtual forum on the impact of COVID in Latin America.
STCC	Due to the combination of persistent low enrollments caused by COVID-19 and a substantial turnover at various leadership positions across the college. For these reasons, our focus on International Education has mostly occurred through our international studies club and through our ESL programming. We did not offer any international studies programs during the 2021-2022 academic year: faculty did not develop international courses, nor did students participate in Southwest or TNCiS courses.
VSCC	We promoted study abroad programs and international education through Zoom sessions and during International Education week. We distributed international goodie bags at on-campus events and hosted a virtual guest speaker from South Africa in November. Our work study student set up a study abroad information table in several buildings on the Gallatin campus throughout the year.
WSCC	Virtual and in-person discussion sessions were offered to students as well as the International Travel Scholarship essay applications were processed.

DESCRIBE ONE COLLABORATIVE OR LARGE SCALE INTERNATIONALIZATION PROGRAM IN 2021-22.

Institution	Activity
CHSCC	The Fun Around the World festival is a celebration of countries and cultures through music, food, art, and performances. This event is enjoyed by students, faculty, and staff. Attendance ranges from 450-500 participants.
CLSCC	The International Studies Committee, the Director of Multicultural Affairs, the Vice President for Equity and Inclusion, and a group of ten volunteers coordinated a multicultural fair for all students, faculty, and staff in Spring of 2022. Informative booths representing different countries were displayed and free international food and entertainment was provided.
COSCC	Because students were still primarily off campus, International Education held a virtual travel series featuring interactive tours and lectures. These were advertised to students and faculty across departments and divisions offered extra credit for attendance. Topics included legends and lore in Ireland, historical influences in Ecuador, and the archeological excavation of Pompeii.
DSCC	DSCC hosted the ZuZu African Acrobats, a traditional Kenyan acrobatic team on Feb. 18 at 6:30 p.m. on the Dyersburg campus. Originating from Mombassa, Kenya, the acrobatic show embodies the Bantu culture of East Africa, with dance moves set to live

	and taped African music. Admission was free and the event was open to the
	community.
JSCC	The Global Learning program sponsored the Jackson International Food and Art Festival in coordination with the City of Jackson and festival board. We hosted Didge Evolution, an Australian-based performer, who performed both on campus and for the festival.
MSCC	No on-campus programs due to dearth of students in on-ground classes.
NSCC	None
NESCC	The International Education Program, in collaboration with Marketing, designed a twelve-panel freestanding display focusing on genocide awareness. This display appeared in six locations across our four campuses and received much positive feedback. The project has been offered on loan to other TBR institutions, three of which have signed up.
PSCC	Due to continued public health concerns, PSCC did not operate a large scale event in 2021-22.
RSCC	We hosted a virtual forum on the impact of COVID in Latin America during the Spring 2022 semester. This forum included experts from a wide spectrum of organizations dealing with the pandemic in Latin America to include the areas of law, government, charitable organizations, and education. The event was virtual and available to our entire campus community, as well as, being shown live in a large auditorium following all COVID safety protocols.
STCC	Southwest did not offer collaborative or large-scale internationalization programs in 2021-2022.
VSCC	During International Education week, we hosted a virtual guest speaker from South Africa, artist Lionel Davis, offered a "Found Abroad" virtual showcase, and held trivia games with prizes.
WSCC	The International Festival expanded this year to have events on all of our campuses each week during the month of October. Speakers, cultural entertainment, discussions and food were offered to students allowing them exposure both in-person and virtually.

DESCRIBE ONE LOW COST INTERNATIONALIZATION PROGRAM DONE IN 2021-22.

Institution	Activity						
CHSCC	e Mid-Autumn Festival in collaboration with the Asian Cultural Club.						
CLSCC	The Multicultural Fair began hosting several free informational sessions about different						
	cultures during lunchtime. Free food from the country being described was given. There were three of these events in the Spring of 2022.						
COSCC	International education worked with Student Engagement to sponsor a virtual hands-on origami workshop. Registered students were provided a package with origami paper						
	and Japanese snacks. Participants leaned about the history of origami and were guided through making several basic pieces.						
DSCC	DSCC hosted TACO 'BOUT BINGO which featured a traditional Mexican buffet, Spanish music, Day of the Dead art, and Cinco de'Mayo themed décor and bingo. Study abroad information was shared.						
JSCC	The Global Learning program hosted a virtual panel discussion featuring faculty and students who have experiences working and studying abroad.						
MSCC	No on-campus programs due to dearth of students in on-ground classes.						

NSCC	TnCIS virtual opportunitites to students
NESCC	In Fall 2021, International Education began pairing international outdoor games, such as
	bocce and Kubb, with a treat from the related region, like Italian cookies and Danish
	candy respectively. The games traveled to five locations, covering all four campuses.
PSCC	The International Education Committee hosts a virtual book club. Books were selcted
	for each semster and the club meet virtually multple times.
RSCC	We started a series of speaking engagements titled "Immigrants Among Us". The
	program features RSCC students, faculty, and staff that have immigrated to the United
	States. We also plan this year to include members of the community, including local
	immigrant business owners and civic leaders. The first speaker was Dr. George
	Meghabghab, Professor of Computer Science at RSCC. Professor Meghabghab was born
	in Syria before attending college in Paris and then doing his graduate work in the United
	States. The event was attended live during the Spring, 2022 semester by 90 people. We
	organized this program in conjunction with the RSCC Arts and Lectures Committee.
STCC	We hosted two low-cost events: International Snack Day and Trick or Treat around the
	World. These events offered students the opportunity to experience different cultures,
	and food, and socialize with others interested in international studies.
VSCC	The Humphrey Fellows visited Gallatin and Cookeville campuses and presented their
	information boards about their home countries. They answered students' questions
	about geography, history, and culture. Students were able to engage with a
	representative from approximately 12 different countries.
WSCC	Many years ago, a process of confirming a student had attended an event was
	developed, Yellow Ticket events. When everything went virtual, documentaries were
	listed on the website with a link to a survey to earn a YT. This has continued due to the
	popularity with the students.

WHAT IS A NEW RESOURCE YOU HAVE DISCOVERED FOR INTERNATIONAL EDUCATION THIS PAST YEAR?

Institution	Activity
CHSCC	The Global Learning Collective Virtual Internship was incorporated in our
	Entrepreneurship II class.
CLSCC	https://www.edupass.org/paying-for-college/databases/
COSCC	Airbnb virtual experiences has many options for lectures, tours, and other interactive virtual events.
DSCC	We learned a lot from collaborating with my colleagues, DSCC is bring a new performer this year recommended by Dr. Esquivel.
JSCC	www.interculturalcompass.com; Global Collaboration through Storytelling
MSCC	VR
NSCC	None
NESCC	Siegle Artist Management (https://www.siegelartist.com/) - Jennifer Morris, Regional Contact
PSCC	http://globalsolidaritylocalaction.sites.haverford.edu/
RSCC	Multiple free links to virtual sources. Here is one that links to the trail cameras at a watering hole in Kenya: https://explore
STCC	We are continuing to engage in virtual reality technology. Several training sessions have been offered during summer 2022.
VSCC	EDU Africa is now offering virtual internships in addition to their virtual exchanges.

1.1 As part of TBR's High Impact Initiative, when was the last time your institution completed the self-study for Study Abroad?

Initial Year of Taxomony: 2016 (7) 2017 (1) 2018 (3) 2019 (2)

2 FACULTY INTERNATIONAL SCHOLARSHIP ACTIVITY

Number of international faculty doing research at TBR institutions = 1

Number of faculty holding international fellowships during the past year = 1

Number of faculty members involved in international research = 2

3 STUDY ABROAD

As part of TBR's High Impact Initiative, what is your institution doing to address equity in participation in study abroad?

Institution	Activity
CHSCC	
CLSCC	We are working on developing resources for outside scholarships to all students that want to participate in study abroad.
COSCC	Scholarship applicants are awarded additional points for students who are underrepresented, including racial and ethnic minorities
DSCC	
JSCC	We are creating targeted promotions for underrepresented students in our promotional materials and campaigns.
MSCC	We simplified the process for obtaining a scholarship.
NSCC	
NESCC	We have begun recruiting minority students via our other programming, such as the semesterly weekend study away programs.
PSCC	Aliging program and course offereings with EDI mission, recruitng more faculty and staff of color
RSCC	We provided one student with scholarship funding based on equity. We intend to have a sub committee on equity this year.
STCC	Southwest Study Abroad offers scholarships to significantly defray costs and widely recruits from all programs of study.
VSCC	We will continue to promote study abroad opportunities and scholarships to traditionally underserved student populations.
WSCC	

TOTAL PARTICIPATION BY TYPE AND YEAR: STUDENTS

	Campus Sponsored	Third Party Vendor	TnCIS
2016-17	171	4	377
2017-18	181	1	348
2018-19	122	3	418
2019-20*	71	0	39
2020-21*	ALI	TRAVEL CANCELLED	
2021-22*	No programs approved	No programs approved	230

^{*}COVID-19 Pandemic

TOTAL PARTICIPATION BY TYPE AND YEAR: FACULTY/STAFF

	Campus Sponsored	Third Party Vendor	TnCIS
2016-17	33	2	56
2017-18	43	2	68
2018-19	26	5	59
2019-20*	21	0	8
2020-21*		ALL TRAVEL CANCELLED	
2021-22*	No programs approve	ed No programs approved	35

^{*}COVID-19 Pandemic

NON-TRADITIONAL STUDENT PARTICIPATION

2016-17: 16 2017-18: 46 2018-19: 84 2019-20*: 39

2020-21*: ALL TRAVEL CANCELLED

2021-22*: 55

STUDY ABROAD CAMPUS CRISIS PLAN COMPLIANCE

Per TBR Policy 2:08:10:00, each campus that leads institutionally led programs abroad must submit a campus emergency/crisis plan by April 1 of each year to the System Office. Campuses who exclusively use TnCIS for their program offerings are not required to have an institutional study abroad crisis plan. As of August 2022, the following campuses had submitted copies of crisis plans to the Office of Student Success:

^{*}COVID-19 Pandemic

Chattanooga State – use TnCIS plan
Cleveland State – submittted
Columbia State – use TnCIS plan
Dyersburg State – use TnCIS plan
Jackson State – use TnCIS plan
Motlow State – use TnCIS plan
Nashville State – use TnCIS plan
Northeast State – use TnCIS plan
Pellissippi State – use TnCIS plan
Roane State – nothing submitted
Southwest State – nothing submitted
Volunteer State – use TnCIS plan
Walters State – use TnCIS plan

TNCIS PARTICIPATION BY CAMPUS

INSTITUTION	2016	2017	2018	2019	2020	2021	2022
Chattanooga State	23/3	27/4*	52/8*	55/10*	10/2*		26/3*
Cleveland State							
Columbia State	27/2	38/5	35/5	39/5	6/2 *		14/3
Dyersburg State	5/1	4/0	6/0	7/1			1/0
Jackson State	17/3	18/1	16/2	32/6	16/3*	All P	15/3
Motlow State	17/1	15/0	10/1	25/4		Programs	13/3
Nashville State	16/2	9/1	18/3	9/2		ams	10/1
Northeast State	0/1	5/2	5/2	16/3		Can	9/1
Pellissippi State	166/22 *	186/27 *	182/27 *	196/16 *	7/1*	Cancelled	110/14*
Roane State	0/0	2/1	0/1	0/1			2/1
Southwest Tennessee	22/3*	11/1	11/4	3/0			0/0
Volunteer State	33/3	9/3	10/4	6/5			26/5*
Walters State	8/2	8/5	3/2	3/1			4/1

^{*}Includes Partnership Numbers

FACULTY TRAINING

Per TBR Policy 2.03.00.03, all institutions must have program directors complete either the TnCIS sponsored training or conduct an institutional training the addresses risk and program management topics for study abroad courses. Program Directors must complete this training prior to taking students abroad.

4 International Student Enrollment & Support Services

Number of faculty/staff spending 80% or more time working with international student services at the institution: 3 total (no change since 2020-21). Eleven institutions report having someone designated for international student enrollment. At seven institutions, this is the same person who works with international student support services (decrease of 3 from previous year).

This is the second year that data has been collected on students enrolled as English Language Learners (ELL) or English as a Second Language (ESL). The ELL/ESL guideline (TBR Policy 2:03:00:03) outlines how students can transition into college-level course work.

Total Enrollment = 782

Range = 15 - 618

with 5 institutions reporting enrollment

YEAR-TO YEAR COMPARISON ON INTERNATIONAL ENROLLMENT

	Fall 2016	Fall 2017	Fall 2018	Fall 2019	Fall 2020	Fall 2021
Community	465	424	366	306	254	241
College Total						
International						
Student Visa						
Enrollment						
Community	1,744	1,791	1,809	1,839	1,563	1,431
College Total						
International						
Permanent						
Resident						
Enrollment						

Undergraduate International Student Enrollment by Campus

	F17	F18	F19	F20	F21	F17 Internation	F18 Internation	F19 Internation	F20 Internation	F21 Internation
Institution	Internation	Internation	Internation		Internation	al	al	al	al	al
	al Student	al Student	al Student	al Student	al Student	Permanent	Permanent	Permanent	Permanent	Permanent
	Visa	Visa	Visa	Visa	Visa	Resident	Resident	Resident	Resident	Resident
Chattanooga State	40	29	23	25	28	107	114	100	107	108
Cleveland State	5	3	1	5	2	58	52	52	45	32
Columbia State	12	15	19	16	15	60	67	86	75	68
Dyersburg State	1	5	4	1	0	10	12	10	10	11
Jackson State	11	11	8	4	6	28	29	29	24	26
Motlow State	14	7	12	18	17	111	122	154	132	158
Nashville State	51	45	41	24	27	715	677	607	497	457
Northeast State	11	12	5	3	4	54	63	48	43	50
Pellissippi State	112	107	85	68	47	221	235	277	216	173
Roane State	13	7	4	5	8	33	43	52	53	39
Southwest State	93	76	61	42	44	208	190	211	168	150
Volunteer State	32	23	21	23	19	135	151	155	136	116
Walters State	29	26	22	20	24	52	55	58	57	43
TOTAL	424	366	306	254	241	1,791	1,810	1,839	1,563	1,431

5 International Student Fee

	Fee assessed per semester/per student.	Dollar amount from fee carried over from the previous year.	Total amount generated by the fee for the academic year.	Total amount provided to students through travel scholarships this past year.	Percentage of overall international fee used for scholarships.	Total number of students given a travel scholarship	Total amount used for faculty/staff travel grants.
Chattanooga State	10	92,374	134,018	79,910	34	26	9000
Cleveland State	0*	0	0	0	0	0	0
Columbia State	10	229,640	88,622	47,305	53	14	330
Dyersburg State	15	772,88	64,875	5,099	7.8	1	0
Jackson State	10*	3,622	62,797	58,035	87	15	0
Motlow State	7	142,164	64,085	40,349	60	13	0
Nashville State		0	0	0	0	0	0
Northeast State	\$1 per credit hour, maximum \$12 semester	196,449	88,831	17500	19.7	7	0
Pellissippi State	15	150,000	240,000	337,482	100	102	15000
Roane State	12	7,152.58	90,404.53	814	9	78	1585.48
Southwest Tennessee	15*	52,874.04	111,795	0	0	0	0
Volunteer State	10	18,4439	119,639	43,225	28	24	0
Walters State	\$1 per credit hour, maximum \$12				10	2	0
00.4	semester	65,424.53	78,000	7,500	10	3	0
CC Average	9.6	1,201,428	1,143,067	49,016	31%	283	25,915

^{*}Change from previous year.

Institution	Infrastructure/Process for Student Input of International Fee
Chattanooga State	Two students serve on the Education Abroad Advisory & Scholarships Committee as voting members.
Cleveland State	We are working on developing a new policy for input and use of the international fee. Student input was asked in the past (before 2019, but we have not collected the fee in two years, so we need to update this).
Columbia State	Two students serve on the International Education committee. They are asked to participate in meetings, provide input and feedback about on campus events and all study abroad business, as well as introduce new proposals.
Dyersburg State	Active members of the Student Government Association are chosen to help plan student activities. Students who have studied abroad are hired as International Education Ambassadors to help with international education activities and promote study broad. They make a video shown by first-year experience instructors to share their experience and encourage participation in international study.
Jackson State	A member of the Student Government Association is a member of the International Education Fee Committee. The Global Learning coordinator reaches out to student groups each semester for opportunities to collaborate on student-centered and student-led events.
Motlow State	No formalized student input.
Nashville State	No fee
Northeast State	The International Education Committee includes a student representative. The IEC votes to approval the program's annual budget plus any major unique expenditures throughout the year.
Pellissippi State	Student service on the International Education Committee
Roane State	We have a student representative on the RSCC International Education Committee. This year, we intend to do a campus wide, virtual survey of students to garner their further suggestions for International Education and study abroad at RSCC.
Southwest	
Tennessee Volunteer State	VSCC has two student representatives on our international education committee
Walters State	Students from SGA, International Club and Senators Pages are members of the International Fee Oversight Committee which meets to determine the use of International Fee funds.

	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17
	Year	Year*	Year*	Year	Year	Year
Number of	200	117	167	268	218	196
Educational						
Programs						
Funded						
Estimated	4,928	3,788	13,587	17,081	15,511	12,474
Attendance at						

Educational Programs						
Total Number of Students Given a Travel Scholarship	283	0	170	635	534	104
Total Amount of Scholarships Awarded	\$637,219	0	\$320,429	\$1,216,631	\$1,046,141	\$830,173
Faculty Travel Grants	\$25,915	0	\$26,815	\$145,332	\$87,841	\$99,414

^{*}Decreases indicate impact of COVID-19 on totals.

2021-22 TBR Disability Services Annual Report

1 SUMMARY

The following report includes data submitted from the 13 TBR community colleges. Community college numbers for the unduplicated headcount of students registered with disability services saw an increase (up four percent from the previous year). Tennessee eCampus enrollment has decreased as students participate in online course offerings made through their institution, halting a three-year growth. Online enrollment through campus courses adds emphasis on the importance of diligent institution-specific accessibility work.

The top five disability types have remained constant for the past 5 years; however, Attention-Deficit/Hyperactivity is in its second year as the top disability type. Disability Service Directors continue to note an increase of requests for accommodation from students with ADHD, which they note may be a direct result of the difficulties students with this disability type have in either adapting to the virtual learning environment or reintegrating back into the classroom environment. Institutionally created accommodations saw a drastic increase in the creation of electronic media/e-texts, reiterating the importance of adopting accessible instructional publisher material. TBR institutions have a 115:1 student-to-staff ratio, which has increased from the previous year.

Disability Service Directors continue to see the residual effects of COVID-19 on students with disabilities. In addition to accommodations, disability service directors cite a greater number of students are exhibiting a complexity of needs for wrap-around student supports to address instances of financial barriers and general wellbeing. Disability service directors note the increase of dual-enrolled students has created additional demands on their time, particularly regarding time spent with students and parents in the application, interactive, and maintenance of accommodations processes. The introduction of mini-mester courses puts an added demand on the timeline associated with the accommodation process, which also reiterates the importance of proactively designing accessible courses. All disability service directors report to being members of their institution's accessibility team.

2 UNDUPLICATED HEADCOUNT

Year	Community College
2021-22	3,327
2020-21	3,165
2019-20	3,585
2018-19	3,796
2017-18	3,634
2016-17	3,188

3 UNDUPLICATED HEADCOUNT BY INSTITUTION

INSTITUTION	2021-22	2020-21	2019-20	2012-10	2017-19	2016-17
INSTITUTION	2021-22	2020-21	ZU13-ZU	7010-13	ZU1/-10	Z010-1/

CHATTANICOCA CTATE	450	225	420	276	242	224
CHATTANOOGA STATE	452 ▲	325 ▼	420 ▲	376 ▲	343 ▲	334 ▲
COMMUNITY COLLEGE						
CLEVELAND STATE	128 🔺	107 🔺	95 🔻	97 🔺	87 🕶	113 🔺
COMMUNITY COLLEGE						
COLUMBIA STATE	256 🕶	387 🔺	310 🕶	341 🔺	240 🔺	159 🔺
COMMUNITY COLLEGE						
DYERSBURG STATE	109 🔺	64 🕶	70 🕶	123 🔺	60	60 🕶
COMMUNITY COLLEGE						
JACKSON STATE	76 🔺	64 🕶	90 🔺	85 🔺	74 ▲	71 🔺
COMMUNITY COLLEGE						
MOTLOW STATE	246 🔺	244 🔺	240 🔺	191 🕶	221 🔻	237 🔺
COMMUNITY COLLEGE						
NASHVILLE STATE	503 🔺	468 🕶	574 ▼	587 ▲	562 🔺	468 ▲
COMMUNITY COLLEGE						
NORTHEAST STATE	261 🔺	239 🕶	346 ▼	394 ▼	409 🔺	353 ▲
COMMUNITY COLLEGE						
PELLISSIPPI STATE	541 🔺	480 🔺	406 🕶	495 ▲	481 🔺	464 ▲
COMMUNITY COLLEGE						
ROANE STATE	141 🔺	99 🕶	267 🔺	174 🕶	183 🔺	158 🕶
COMMUNITY COLLEGE						
SOUTHWEST STATE	179 🕶	200 🕶	288 🕶	370 ▼	415 🔺	253 ▲
COMMUNITY COLLEGE				0.0	0	
VOLUNTEER STATE	290 🕶	292 🕶	296 🕶	406 ▲	381 ▲	300 ▲
COMMUNITY COLLEGE	250	232 •	230 .	400 —	301 —	300 —
WALTERS STATE	145 🕶	196 ▲	183 🔺	157 🕶	178 🕶	218 🔺
COMMUNITY COLLEGE	143 *	150 —	103 —	137 •	1/0 •	210 -
COMMUNITY COLLEGE						

[▲] Increase or ▼ decrease from previous year

4 TN eCampus/Online Enrollment

Academic Year	Total Headcount
2021-22	745
2020-2021	2,187
2019-20	1,558
2018-19	1,202
2017-18	589
2016-17	349

5 STUDENTS RECEIVING SERVICES FROM VOCATIONAL REHABILITATION

Academic Year	Total Headcount
2021-22	102
2020-21	108
2019-20	135
2018-19	181
2017-18	143

105 2016-17

6 DISABILITY BY TYPE

ТҮРЕ	TOTAL ELIGIBLE HEADCOUNT 2021-22	TOTAL ELIGIBLE HEADCOUNT 2020-21	TOTAL ELIGIBLE HEADCOUNT 2019-20	TOTAL ELIGIBLE HEADCOUNT 2018-19	TOTAL ELIGIBLE HEADCOUNT 2017-18
ACQUIRED BRAIN INJURY	71 🕶	91 🕶	94 🕶	97 🔺	86 🔺
ATTENTION- DEFICIT/HYPERACTIVITY DISORDER	1025 🔺	929 🔺	866 ▼	999 🔺	958 🔺
AUTISM SPECTRUM DISORDER	485 🔺	432 ▲	399 ▲	398 ▼	423 ▲
CHRONIC ILLNESS	412 🕶	425 🕶	518 🕶	581 🔺	539 🔺
DEAF & HARD OF HEARING - NOT USING SIGN LANGUAGE	102 🔺	80 🕶	84 🕶	114	114 🔺
DEAF & HARD OF HEARING/USING SIGN LANGUAGE	32 🔺	27 🔺	21 🔺	18 🕶	29 🔻
DEAF-BLIND	2 🔺	0 🕶	2 🔻	0	0
LEARNING DISABILITY	689 🕶	805 🕶	911 🕶	1018 🕶	1154 🔺
MOBILITY IMPAIRMENTS	120 🕶	128 🕶	148 🕶	168 🔺	159 🔺
INTELLECTUAL DISABILITY *	53 🔺	39 ▼	44	n/a*	n/a*
PERVASIVE DEVELOPMENTAL IMPAIRMENT	102 🔺	20 🕶	31 ▼	53 🔺	24 🕶
PSYCHOLOGICAL/PSYCHIATRI C IMPAIRMENTS	981 🔺	920 🕶	1050 🕶	1090 🔺	1006 🔺
SEIZURE DISORDER	69 🔺	65 🕶	76 ~	90 🔺	88 🔺
SPEECH/COMMUNICATION IMPAIRMENT	49	49 🕶	86 ▼	93 🔺	88 🔺
TEMPORARY DISABILITY	40 🔺	28 🕶	53 ▼	52 ▲	32 🕶
VISUAL IMPAIRMENTS	120 🔺	114 🕶	130 🕶	143 🔺	140 🔺
OTHER	133 🕶	236 🔺	190 🔺	116 🕶	189 🕶

[▲] Increase or ▼ decrease from previous year * Intellectual Disability Category Added 2019-20

7 TOP 5 DISABILITY TYPES WITHIN COMMUNITY COLLEGES

Year	Disability Types
2021-2022	Attention-Deficit/Hyperactivity (1025)
	Psychological/Psychiatric Impairments (981)
	Learning Disability (689)
	Autism Spectrum Disorder (485)
	Chronic Illness (412)
2020-2021	Attention-Deficit/Hyperactivity (929)
	Psychological/Psychiatric Impairments (920)
	Learning Disability (805)
	Autism Spectrum Disorder (432)
	Chronic Illness (425)
2019-2020	Psychological/Psychiatric Impairments (1050)
	Learning Disability (911)
	Attention-Deficit/Hyperactivity (866)
	Chronic Illness (518)
	Autism Spectrum Disorder (399)
2018-2019	Psychological/Psychiatric Impairments (1090)
	Learning Disability (1018)
	Attention-Deficit/Hyperactivity (999)
	Chronic Illness (581)
	Autism Spectrum Disorder (398)
2017-2018	Learning Disability (1154)
	Psychological/Psychiatric Impairments (1006)
	Attention-Deficit/Hyperactivity Disorder (958)
	Chronic Illness (539)
	Autism Spectrum Disorder (423)
2016-2017	Learning Disability (947)
	Psychological/Psychiatric Impairments (837)
	Attention-Deficit/Hyperactivity Disorder (805)
	Chronic Illness (429)
	Autism Spectrum Disorder (350)

8 TOP 5 DISABILITY TYPES BY INSTITUTION

Institution	Psychological	Learning	ADHD	Chronic	Autism
	/Psychiatric	Disability		Illness	Spectrum
	Impairments				Disorder
Chattanooga State Community College	171	88	264	36	61
Cleveland State Community College	45	34	42	4	15
Columbia State Community College	50	36	62	21	27
Dyersburg State Community College	52	21	46	21	12
Jackson State Community College	31	13	28	6	2
Motlow State Community College	29	49	71	8	30
Nashville State Community College	188	120	142	110	69
Northeast State Community College	95	81	81	44	102

Pellissippi State Community College	152	94	93	40	84
Roane State Community College	44	38	49	36	13
Southwest State Community College	44	46	46	29	19
Volunteer State Community College	51	45	70	39	40
Walters State Community College	29	24	31	18	11

9 DISABILITY OFFICE STRUCTURES

Year	Full-Time (80% or more)	Support Staff	Part-Time (not including student workers or contract labor)	Contracted Staff
2021-22	29	6	5	15
2020-21	29	7	2	17
2019-20	27	8	3	29
2018-19	26	6	2	28
2017-18	27	6	2	32
2016-17	24	6	2	36

Year two of decrease in contracted staff due to decrease in demand for interpreters due to the low number in-person activities; online events/courses were transcribed and/or captioned.

Ratio of full-time staff to number of students served for 2021-22: 1/115 Ratio of full-time staff to number of students served for 2020-21: 1/109 Ratio of full-time staff to number of students served for 2019-20: 1/133 Ratio of full-time staff to number of students served for 2018-19: 1/146 Ratio of full-time staff to number of students served for 2017-18: 1/135

All campuses report serving on campus accessibility teams (one more than previous year)

10 Assistive Technologies & Accommodations by Type

Туре	Total Eligible Headcount for 2021- 2022	Total Eligible Headcount for 2020- 2021	Total Eligible Headcount for 2019- 2020	Total Eligible Headcount for 2018- 2019
Adaptive computer hardware	149 🔺	131 🕶	161 🕶	416 🕶
Adaptive furniture (tables, chairs which are accommodations)	40 ▼	44 🕶	56 ▲	47 🕶
Alternative test format	140 🕶	159 🔺	135 🕶	363 ▲
Assistive technology software	570 ▲	322 ▼	532 ▲	491 🕶
Brailed exams, texts, and materials	3 🔺	2 🕶	4 ▼	8 🔺
Captioning	519 ▲	58 ▲	32 ▲	47 🕶
CCTV (any on campus)	32 ▲	17 ▼	19 🕶	105 🔺
Distraction-reduced space	2016 🔺	1816 🕶	2268 🔺	2056 🕶

⁵ Offices administer testing (three less than previous year)

¹ Office administers tutoring (same number as previous year)

Extended time for tests	2700 📥	2523 🕶	3096▲	2737 🕶
Note taker in class	657 🕶	786 🕶	954 🕶	1058 🔺
Other materials in alternate format	200 🔺	157 🕶	359 ▲	237 🔺
Permission for absences without penalty where	446	446 🕶	631▲	615 🔺
educationally feasible				
Permission to take breaks during class	682 🔺	461 🕶	725 🕶	749 🔺
Permission to use a computer with spell check and grammar	334 ▲	236 🔺	227 🕶	238 🕶
check on written assignments and exams				
Permission to use a nonprogrammable calculator on math	767 🔺	258 🕶	377	377 ▲
assignments and exams				
Permission to use an audio recorder in class	1141 🕶	1217 🕶	1667 🔺	1613 🔺
Readers	281 🕶	289 🕶	436 ▲	361 🔺
Permission to have preferential seating (however defined by	778 🔺	746 ▼	1050 🔺	1033 🔺
institution)				
Scribes	55 ▼	59 ▼	94 🔺	62 🔺
Sign language interpreters/Number of students	22 🕶	23 🔺	20	20 🕶
Other assistive technology devices (ex: talking calculators,	93 🕶	173 🕶	195 🕶	400 🔺
voice recorders, etc.)				

11 Institutionally Created Accommodations

Accommodation	2021-22 Numbers of Pages Produced	2020-21 Number of Pages Produced	2019-20 Number of Pages Produced	2018-19 Number of Pages Produced	2021-22 Number of Hours to Produce	2020-21 Number of Hours to Produce	2019-20 Number of Hours to Produce	2018-19 Number of Hours to Produce
Braille	0	0	10	20	1	0	2	2
Audio Recording	42	142	96	59	0	5	5	10.5
Electronic Media (e- text)	36,116	148	8	74,896	213	249.5	120	292
Other Electronic Materials	87	117	1,609	1,165	2.9	.756	165	79.25
Enlarged	523	9	209	928	8	1	3	17.25
Tactile/Graphics	1	5	0	159	0	2	0	17

2021-22 TBR Mental Health Counseling and Services Annual Report

Summary

The following report includes data submitted from TBR's 13 community colleges. Comparative analysis is difficult due to the various structure of departments across TBR institutions regarding external referrals, staffing ratios, training, services, and software used at campuses across the state. Additionally, the prior year's reporting reflects data from 10 community colleges, whereas this 2021-2022 report reflects data from all 13 community colleges. Of note, Pellissippi State data was impacted by a cyber-attack; data for the institution is estimated.

During the 2021-22 academic year, community colleges reported a total of 1365 students accessing one-on-one mental health counseling services. The total number of counseling sessions dramatically increased to 6,576 visits this year, reflecting an 11% increase in student visits when compared to the previous year, measured by institutions submitting data for both years. While the reasons students seek counseling vary widely, the top five most commonly cited reasons across the System are general career and life guidance, anxiety, depression, trauma, and relationship issues. Issues related to Covid have drastically increased. Urgency in student needs has increased dramatically among institutions reporting data for both years. Walk-in appointments for a student-defined crisis totaled 571 and 21 student well-being/wellness checks were conducted for students of imminent concern, a 62% and 64% increase, respectively. The International Accreditation of Counseling Services (IACS) recommends one professional staff member for every 1,000 to 1,500 students. Three institutions fall within the recommended staff-to-student ratio, up one from last year.

In addition to student appointments, institutions also report high involvement in hosting and/or organizing campus community events to promote well-being; they are responsible for serving as referral networks, performing assessments, providing crisis interventions, and administering workshops to students. Additional services provided to students include identity support groups (identity, substance abuse/recovery, veteran, student, and faculty/staff), online wellness check tools, suicide gatekeeper training, stigma reduction campaigns, coping and de-stress training, sexual assault & domestic violence prevention, and partnerships with campus departments. Several additional awareness events and training opportunities are hosted to respond to the needs of the campus. Ten colleges also provide suicide gatekeeper training, resource awareness, and/or well-being services to faculty and staff.

Consistent with what we were seeing nationally, the pandemic increased mental health issues as students faced uncertainty, loss, and increased anxiety and depression. In response to a need for additional wellness services, TBR reiterated the availability of the WellVia contract offering telehealth and behavioral health services to students with an associated per-visit fee. Four institutions elected to participate in pre-purchased appointments to offer WellVia counseling sessions to students at no cost.

In terms of department-level strategy concerning mental health, ten mention student wellness and mental health in their strategic or ATD plan, and two institutions are not collaboratively identifying atrisk students. Six institutions are actively assessing the overall mental health status of students through such instruments as the Healthy Minds Study.

Particularly notable barriers to creating a culture of mental health wellness at institutions include the stigma of seeking services, insufficient department funding, space constraints, an exodus of mental health professionals on campuses and nationally, limited referrals from faculty and staff, institution process and software for reporting and referring students of concern, and providing services to multiple campuses. The residual effects of covid and virtual classes have led to low enrollment and students being purged from classes, making them ineligible for services when they are needed most.

Staff With Counseling Responsibilities

	# of Staff with	2022 Staff-	2021 Staff-
	Counseling	to-student	to-student
Institution	Responsibilities	ratio	ratio
Chattanooga State	1	1:7,085	1:3,802
Cleveland State*	3	1:1,058	1:2,535
Columbia State	1.5	1:4,039	1:4,037
Dyersburg State*	2	1:1,157	1:1,366
Jackson State	1	1:3,976	1:4,293
Motlow State	1	1:5,866	1:6,566
Nashville State*	1	1:6,713	*
Northeast State	.5	1:5,205	1:5,460
Pellissippi State	4.5	1:2,215	*
Roane State	2	1:2,479	1:5,329
Southwest TN State*	1	1:7,377	1:7,811
Volunteer	0	7,485	*
Walters State	5	1:1,076	1:1,153

^{*} no data

The IACS recommends one professional staff member for every 1,000 to 1,500 students.

Unduplicated Headcount (Internal visits)

Institution	2021- 2022 Students	2020- 2021 Students	% of Fall 2021 Enrollment	% of Fall 2020 Enrollment
Chattanooga State	156	353	2%	n/a
Cleveland State	183	143	6%	2%
Columbia State	86	116	2%	2%
Dyersburg State	367	147	13%	5%
Jackson State	47	67	1%	2%
Motlow State	131	70	2%	1%
Nashville State	n/a	n/a	*	*
Northeast State	131	67	3%	1%
Pellissippi	500	*	6%	*
Roane State	77	62	2%	1%
Southwest TN State	58	152	1%	2%

^{*}Indicates institutions also utilizing WellVia virtual behavioral health services to help manage caseload.

Total	1365	1337		
Walters State	54	160	<1%	3%
Volunteer	n/a	*	<1%	*

^{*} no data

Total Internal Visits

	2021-22	2020-21
Institution	Visits	Visits
Chattanooga	360	1,222
Cleveland State	237	196
Columbia State	518	402
Dyersburg State	854	202
Jackson State	53	213
Motlow State	513	198
Nashville State	0	*
Northeast State	628	286
Pellissippi	3293	*
Roane State	827	382
Southwest TN State	228	682
Walters State	180	148
Total	6,576	3,931

^{*} no data

WellVia Usage (use of institution pre-purchased sessions through TBR contract)

Institution	Counseling Sessions 2021-22	Counseling Sessions 2020-21
Cleveland State	124	128
Dyersburg State	82	59
Nashville State	488	303
Southwest TN State	362	232
Total	1,056	722

In response to a need for additional wellness services, TBR entered a contract with WellVia in 2019 to provide institutions with telehealth and behavioral health services. Through this contract, students can access non-emergent medical and behavioral health counseling appointments via phone or computer, at cost to student. Four TBR institutions, noted above, pre-purchased counseling sessions through the TBR contract to offer referral based tele-behavioral health counseling sessions at no cost to the student.

Unduplicated Referral Headcount

•		
	2021-22	2020-21
	External	External
Institution	Referrals	Referrals
Chattanooga State	32	23

Cleveland State	21	26
Columbia State	7	16
Dyersburg State	48	11
Jackson State	2	3
Motlow State	14	8
Nashville State	164	*
Northeast State	10	6
Pellissippi State	100	*
Roane State	1	3
Southwest TN State	89	57
Volunteer State	50	*
Walters State	14	18
Total	492	148

^{*} no data

Top 5 Reported Issues

	2021-22	2020-21					
Reported Concern	Visits	Visits					
Career/Life Guidance	1,714	889					
Depression	2,398	899					
Anxiety	2,270	966					
Trauma	1,094	457					
Relationship	722	308					
COVID-19 Specific	1,488	n/a					
Note: 2020 data reflects 10 institutions, 2021 reflects 13							

Top 5 Reported Issues By Institution

	Career/Life		Depression		Anxiety		Trauma		Relationship	
	Guidar	nce								
	2021-	2020	2021-	2020	2021-	2020	2021-	2020	2021-	2020-
Institution	22	-21	22	-21	22	-21	22	-21	22	21
Chattanooga State	31	n/a	72	109	144	195	9	13	72	26
Cleveland State	61	135	19	7	16	9	1	0	2	2
Columbia State	12	7	17	26	38	7	24	16	23	15
Dyersburg State	176	550	107	47	320	51	3	6	2	1
Jackson State	6	2	11	7	7	3	5	4	1	4
Motlow State	7	5	37	33	54	32	12	8	36	24
Nashville State	1271	*	85	*	79	*	13	*	8	*
Northeast State	20	8	55	14	63	35	44	7	54	8
Pellissippi State	100	*	1000	*	1000	*	500	*	100	*
Roane State	0	4	20	25	27	31	6	13	9	7
Southwest TN State	14	25	970	498	583	436	509	375	502	153
Volunteer State	0	*	25	*	25	*	0	*	0	*

Walters State	Walters State	120	148	88	148	112	148	2	68	10	15
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Additional student reported issues included: social skills, general wellness, stress management, suicidal ideation, LBGTQ+, grief, Covid-specific stressors and impacts, parenting, domestic abuse, substance abuse, mood and personality disorders, financial stressors, eating disorders, conduct issues, veteran issues, Autism, homelessness, and ADHD.

Training and support offered to the campus community

Counseling departments offered over 50 individual trainings to the campus community, including sessions such as Question Persuade Refer (QPR) training, trauma-informed teaching, staff/faculty support group, student support groups, coping and stress relieving strategies, well-being workshops, food pantry, wellness surveys, TN Ally Recovering, Adverse Childhood Experiences training, and deescalation and stress reduction information sharing.

Trainings and professional development workshops

ATD Holistic Student Supports, NASPA Strategies on Mental Health, EverFi Campus Prevention Summit, Telehealth Training, Active Minds, Mental Health America Annual Conference, The Need for Equity, Active Minds Annual Conference, American College Counseling Association Conference, TBR Inservice(s), and CHASCo Partners in Prevention